

FY 2019

**FL-507 - Orlando/Orange, Osceola,
Seminole Counties Continuum of Care**

3A-5b. Training Organization Agreement

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9/27/2019

Brian Postlewait
Deputy Director
Homeless Services Network of Central Florida
4065 L B McLeod Rd D

Orlando, FL 32811

Dear Mr. Postlewait,

On behalf of Valencia College, please accept this letter of support for Homeless Services Network (HSN)'s initiatives to provide expedited services and a streamlined referral system for homeless and formerly homeless participants in CoC-funded housing programs. We believe that providing educational supports are an important part of achieving HSN's mission; making homelessness brief, rare, and non-recurring. Valencia's Accelerated Skills Training programs focus on intensive, hands-on training designed to help individuals enter a new career field or advance their current skillset. Students in our programs have the opportunity to earn industry-recognized credentials, train in essential workplace skills and receive job placement support. Our programs align with the workforce shortage needs for our service district and currently include programs in the areas of Advanced Manufacturing, Construction and Maintenance, Health Care, & Transportation and Logistics.

Through this letter, we acknowledge specific support that we can provide to students through community partnership with HSN. Our partnership would specifically include:

- Speaking with HSN Continuum of Care provider agencies covering services offered through the continuing education department and process for accessing services.
- Attending CoC Meetings to ensure partners are aware of upcoming courses provided by Valencia and how to enroll homeless and formerly homeless program participants in these services.
- Participate in HSN meetings and workgroups to enhance cross-system coordination between the homeless assistance system and the workforce system, as needed.
- Designate a liaison who can accept referrals from HSN, and continue to coordinate services.
- A streamlined referral process between HSN/CES and Valencia College targeting homeless and formerly homeless participants in a housing program.
- Targeted opportunities for homeless and formerly homeless program participants to access training and continuing education support from Valencia College.
- Assist students with employment related skills, such as a resume development, interview skills, soft skills required for obtaining and maintaining employment.
- Communicate and work with Housing Case Manager upon identification of any issue or concern that may affect a student's ability to effectively participate/complete their educational program.

Thank you for being a part of our community's response to homelessness. We look forward to our continuing partnership in addressing the education and training needs of our program participants and ensuring homelessness is brief, rare, and nonrecurring.

Sincerely,

Christina Foreman
Managing Director of Professional & Continuing Education
Valencia College



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Sharp Plumbing

Homeless Services Network of Central Florida
4065 L B McLeod Rd D
Orlando, FL 32811

Dear Mr. Postlewait,

This letter of support for Homeless Services Network (HSN)'s initiatives to provide expedited services and a streamlined referral system for homeless and formerly homeless participants in CoC-funded housing programs is provided by United Against Poverty. We provide employment education programs in support of HSN's mission; making homelessness brief, rare, and non-recurring. United Against Poverty's Success Training Employment Program provides intensive education, networking, and success coaching to the chronically unemployed and underemployed in Central Florida. Our key learning objectives are developing emotional intelligence, job acquisition skills, and workplace success skills leading to increasing income above the Federal Poverty Guideline. We work in collaboration with Homeless Services Network to ensure those entering Permanent Supportive Housing, Rapid Rehousing, and Transitional Housing program receive the support needed to obtain gainful employment.

Through this letter, we acknowledge specific support that we provide to program participants through collaboration with HSN including:

- Regular attendance and participation with the Continuum of Care provider meetings and committee structure.
- Share services with all agencies represented within the Continuum of Care through presentation of program offerings.
- Work with Homeless Services Network Case Managers to ensure a seamless transition to the Success Training Employment Program.
- Designate a liaison who can accept referrals from Homeless Services Network to streamline the referral process.
- Targeted opportunities for homeless and formerly homeless program participants to access training and continuing education support from United Against Poverty.
- Assist students with employment related skills, such as a resume development, interview skills, emotional intelligence, and employment success required for obtaining and maintaining employment.
- Provide ongoing coaching for employed program participants to ensure continued success.
- Enter all information regarding program participant progress in the Homeless Management Information System.
- Submit regular reports on the outcomes of employment, increased income, adjusted levels of the Federal Poverty Guideline, and employment tenure to Homeless Services Network.

Thank you for being a part of our community's response to homelessness. We look forward to our continuing partnership in addressing the education and training needs of our program participants and ensuring homelessness is brief, rare, and nonrecurring.

Sincerely,

A handwritten signature in black ink, appearing to read 'Carla Cox', is written over a white background.

Carla Cox
Director of Programs
United Against Poverty

Formerly Community Food & Outreach Center