

## Agenda

Welcome & Introductions

CES Update

United Against Poverty

Census 2020

HMIS Update

Announcements

## Coordinated Entry System Updates

Allison Nye  
HSN, Coordinated Entry Systems Manager



## Community HUBs

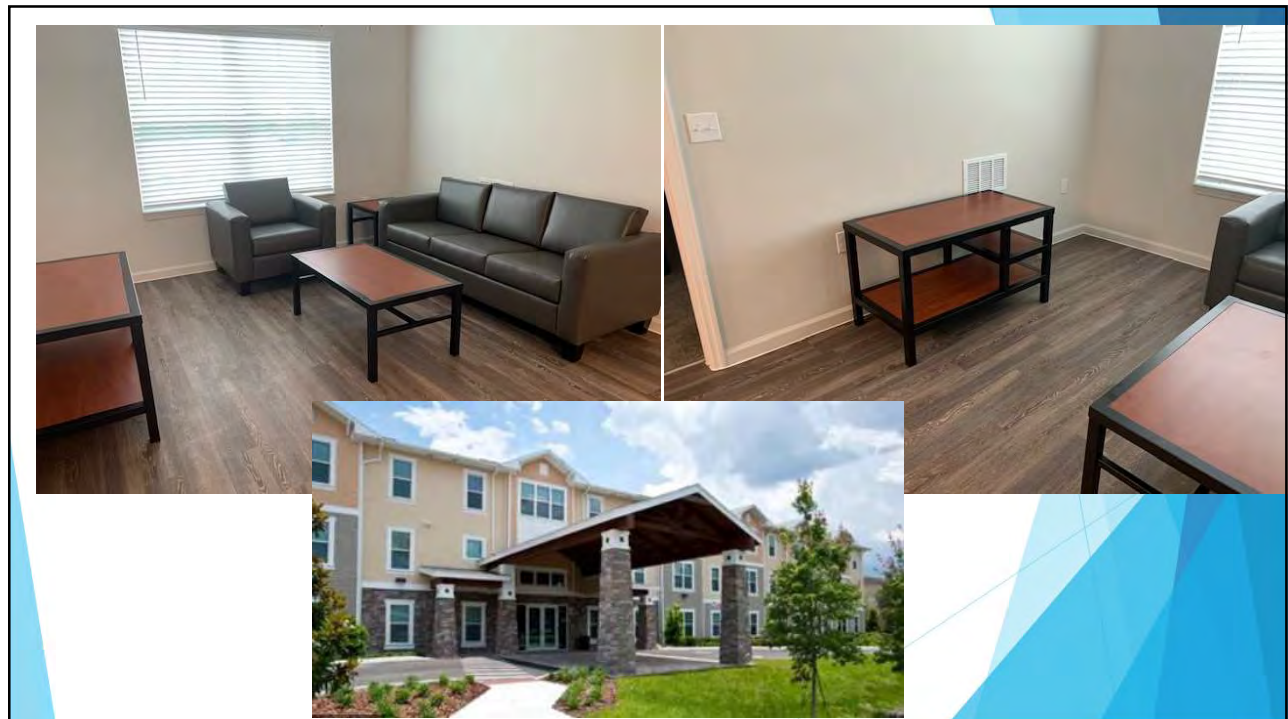
- ▶ Community HUBs will continue to be closed in efforts to keep staff and clients safe
  - ▶ CE Staff is exploring new options for HUBs in this Corona Season that would ensure the ability to provide social distancing
- ▶ 211 is the best option for folks who need to talk with a CES Specialist

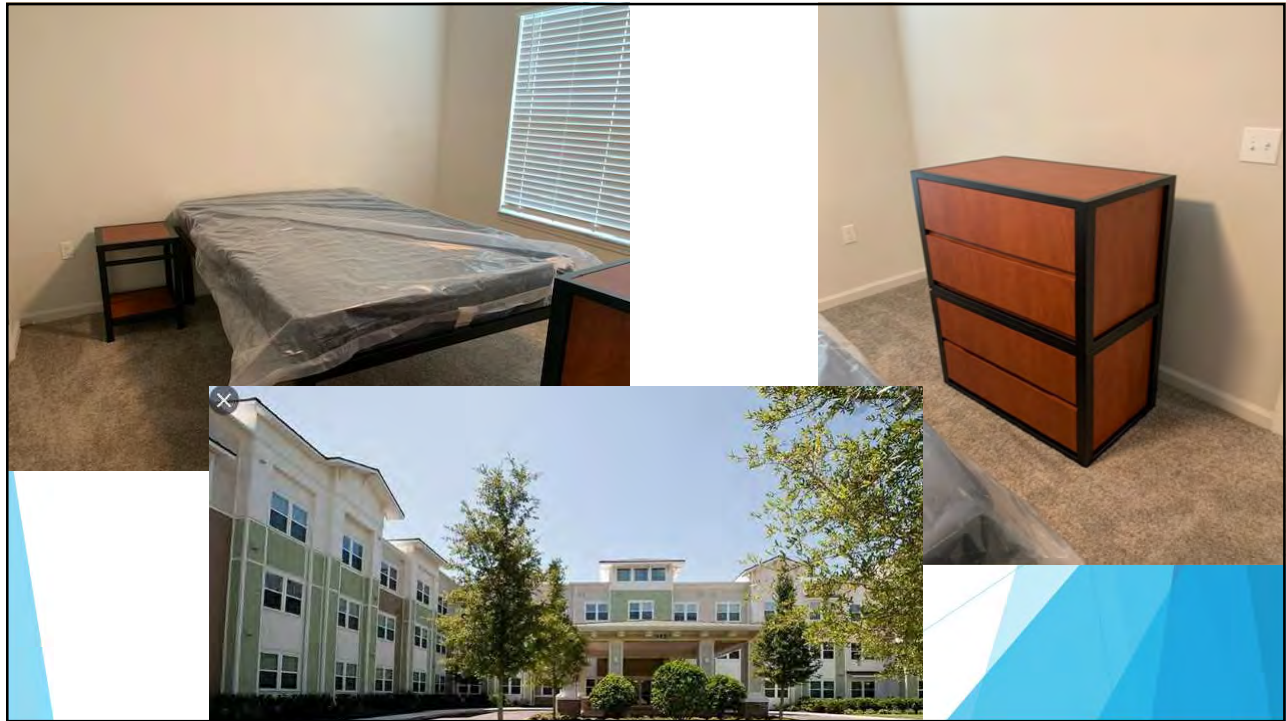
## Provider Support

- ▶ CES continues to hold meetings for providers, virtually
  - ▶ These have been great for providers to have a safe platform to share concerns and trade tips on how to interact with participants in a meaningful way
- ▶ CES has moved all trainings to a virtual platform and will continue to hold virtual trainings for 2020
  - ▶ Training request link: <https://www.hsncfl.org/ces-training/>

## Warley Park, Wendover Development

- ▶ Property scheduled to open May 1, with move in's following quickly after
- ▶ CES has referred over 30 Seminole County individuals, youths, and families to this project
- ▶ Also working closely with Seminole County Govt to provide referrals
- ▶ Step Up on Second is a nonprofit new to Central Florida, but not to Housing First- they will be providing supportive services to all residents on site





THANK YOU to the Supportive Housing  
Case Management Team!





Goodbye Daisy, you will be missed!



UNITED AGAINST POVERTY

Carla Cox

Program Director

[Carla@UnitedAgainstPoverty.org](mailto:Carla@UnitedAgainstPoverty.org)

407-454-2834

## PURPOSE

*To inspire and empower people living in poverty to lift themselves and their families to economic self-sufficiency.*

Persons in Family/Household	200% Poverty Guideline – Annual Income
1	\$25,520
2	\$34,480
3	\$43,440
4	\$52,400
5	\$61,360
6	\$35,160

## PROGRAMS

Life Enrichment Center  
 Community Partner Network  
 Success Training Employment Program  
 Member Share Grocery Program



## COVID PROGRAM DELIVERY UPDATES

### LIFE ENRICHMENT CENTER

- Unemployment Applications
- DCF Applications
  - SNAP
  - Cash Assistance
- Stand Together FII Grants
  - 78 \$500 grants distributed

### SUCCESS TRAINING EMPLOYMENT PROGRAM

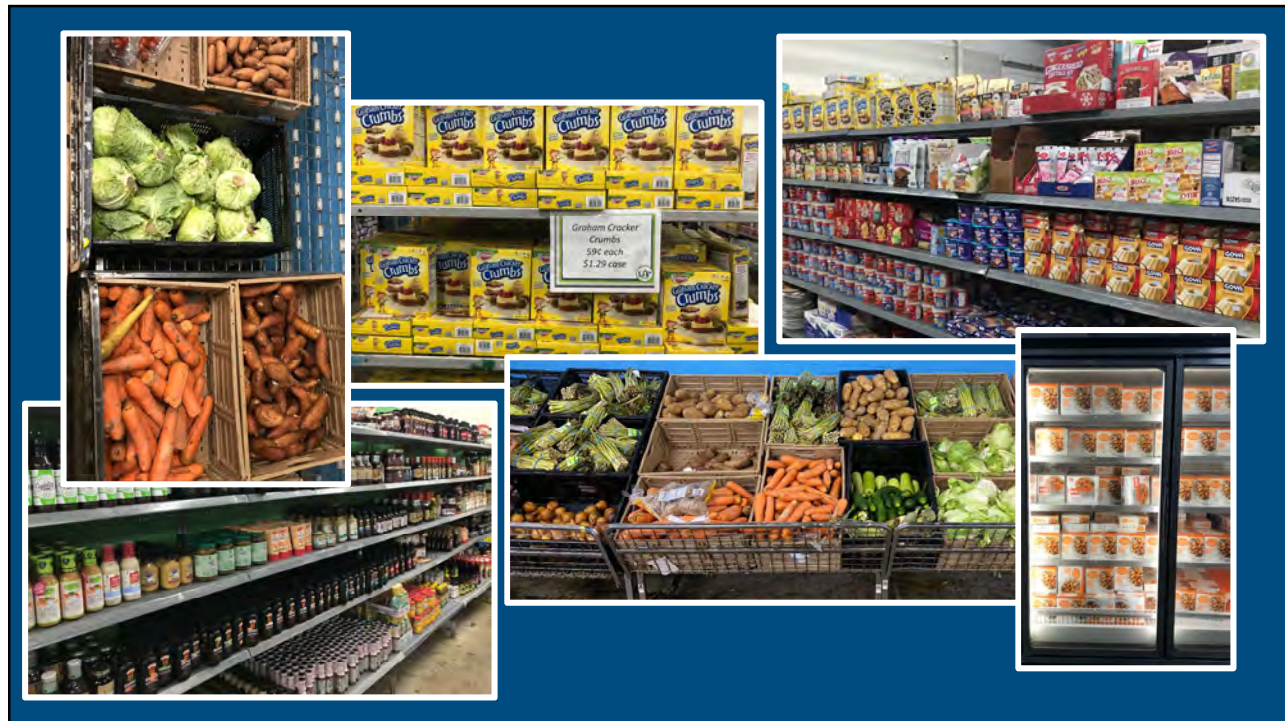
- Developing Distance Learning format
  - Computer with A/V
  - Internet Connection
- Workforce Development and Success Coaching has moved digital

## MEMBER SHARE GROCERY PROGRAM

- Products are donated by manufacturers and distributors and transported by UP
- Products are available to families who qualify as members (under 200% FPG)
- Products are made available for a small handling fee that covers the transportation, staff, and operation expenses
- Saves member roughly 65% of their grocery budget annually







## MEMBERSHIP

- Membership is completely free
- All members complete an application with general demographics, health indicators, and household income
- There are 3 levels of membership:
  - *Blue Card* – self-certified income
  - *Gold Card* – verified income
    - 5% off each visit
    - Qualifier for special events
    - Free bread with ever \$5
  - *Non-Profit Card* – verified through tax exempt certificate



**UP ORLANDO** DATE: / / 2019 100017 Orlando

Only one membership needed per household

Last: \_\_\_\_\_

First: \_\_\_\_\_

Street: \_\_\_\_\_ Apt# \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

County: Orange Osceola Seminole Other: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Phone# \_\_\_\_\_

Email: \_\_\_\_\_

Race (Circle) African American White Hispanic Haitian Asian Indian Other \_\_\_\_\_

Number of People in Household 1 2 3 4 5 6 7 8 9 Other: \_\_\_\_\_

Number of Children in your Home 0 1 2 3 4 5 6 7 8 Other: \_\_\_\_\_

(Circle one) Employed Unemployed Retired Disability-benefits Homeless

Monthly Rent / Mortgage \$ \_\_\_\_\_ Month \_\_\_\_\_ (Check box below)

Employment Monthly \$ \_\_\_\_\_

Social Security Monthly \$ \_\_\_\_\_

Child Support Monthly \$ \_\_\_\_\_

Family Assistance Monthly \$ \_\_\_\_\_

Food Stamps Monthly \$ \_\_\_\_\_

Total of Household Incomes \* \$ \_\_\_\_\_

Do you live inside the Orlando city limits? YES or NO

US Citizen Yes or No Driver's License Yes or No

Veteran Yes or No Married Single Divorced Widowed Separated

I certify that I am eligible by the standards of United Against Poverty Center for services. Eligibility is determined by the income eligibility chart posted at the Welcome Desk. This chart is for determining that I am living at or below the 200% of poverty level. I hereby verify that the info provided is correct and that I am currently living at the address I entered above. I give UPAC permission to share this information with other agencies for the sole purpose of better serving my needs for one year.

Signature X \_\_\_\_\_ Date: \_\_\_\_\_

UPAC Staff Signature: *Mohamed R. Williams*

**UP ORLANDO New Member Survey**

For each question below, circle the number response that best fits how you feel about statement:

	No Access	Difficult to Access	Neither Difficult nor Easy	Somewhat Easy to Access	Easy to Access
1. How would you rate your access to fresh fruits and vegetables?	1	2	3	4	5
2. How would you rate your access to medical care?	1	2	3	4	5

	Extremely Poor	Poor	Average	Good	Extremely Good
3. How would you rate your overall health?	1	2	3	4	5

	Morbidly Obese	Average	Skinny
4. How would you classify your weight?	1	2	3

For each question below, circle yes or no:

5. Do you currently have health insurance (can include Medicaid)?	Yes	No
6. Do you have a primary care doctor?	Yes	No
7. Do you have diabetes?	Yes	No
8. Do you have high cholesterol?	Yes	No
9. Do you have heart disease?	Yes	No
10. Do you have nutrition deficiencies?	Yes	No

For each statement below, please circle yes or no for whether this applies to your household within the last 12 months:

11. "We worried whether our food would run out before we got money to buy more."	Yes	No
12. "The food that we bought just didn't last, and we didn't have money to get more."	Yes	No

For each question below, please fill in a number:

13. How many times per week do you eat fruits and/or vegetables? \_\_\_\_\_

14. How many times have you visited an emergency room and/or hospital for your own health needs in the last year? \_\_\_\_\_

15. How many times per month do you shop for groceries? \_\_\_\_\_

**Available Languages:**

- English
- Spanish
- Creole
- Portuguese
- Vietnamese

## SOME DATA

- Families retained \$5,037,551.51 on grocery expenses in 2019 alone
- Average transaction amount in 2019 was \$17.43
- Between 2017-2019, over 17,250 unique families used the Member Share Grocery Program
- 77% of all members are below 50% of the Federal Poverty Guideline



## QUESTIONS & ANSWERS

- What forms of payment are accepted for the handling fees?
  - *SNAP, Cash, Cards*
- How often can members use the program?
  - *As often as they like! Memberships are renewed every 6-months for blue cards, 2-years for gold cards*
- What are the hours of operations
  - *Monday-Saturday 9:00am-6:00pm, Sunday 10:00am-4:00pm*
- Is the food you have expired?
  - *95% of all of our products are before the best by date, which is not an expiration date, we education our members on the USDA guidelines for shelf-stability to help them save on their grocery expenses*

## CONTACT INFO

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 407-650-0774  
 150 W Michigan St.  
 Orlando, FL 32806

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 407-454-2834



## Census 2020

Natalie Joseph

HSN, CES Data and Reports Specialist

## CENSUS 2020: Key Changes

- ▶ Self Response Phase
  - ▶ Online, phone and mailed self responses
  - ▶ March 12-October 31 (\*new extension date\*)
- ▶ Service Based Enumeration
  - ▶ Currently on hold due to need for coordination with agencies and partners to ensure public health safety.
  - ▶ Shelters may choose paper response data collection as their enumeration method



## There is still time to make everyone count!

### census facts

**2020 Census data will help inform how billions of dollars are distributed to states and communities every year for the next 10 years.**



United States  
**Census**  
2020

- ▶ April 1 is a reference date, *not* a deadline to respond.
- ▶ When you respond online, by phone, or by mail, count everyone living in the home as of April 1

## Questions?

Channa Llyod, Esq  
U.S. Census Partnership Specialist  
Atlanta Regional Census Center  
[channa.lloyd@2020census.gov](mailto:channa.lloyd@2020census.gov)

## HMIS: System Performance Measures

Agustin Paz

HSN, HMIS Operations Manager

### System Performance Measures (SPMs)

- ▶ **Measure #1: Length of Time Persons Remain Homeless**
- ▶ **Measure #2: The Extent to Which Persons who Exit Homelessness Return to Homelessness**
- ▶ **Measure #3: Number of Homeless Persons**
- ▶ **Measure #4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects**
- ▶ **Measure #5: Number of Persons who Become Homeless for the First Time**
- ▶ **Measure #6: Homelessness Prevention and Housing Placement**
- ▶ **Measure #7: Successful Placement from Street Outreach and Successful Placement in Retention of Permanent Housing**



## HUD SPMs Resources

- ▶ <https://www.hudexchange.info/programs/coc/system-performance-measures/>
- ▶ [Frequently Asked Questions on HUD's System Performance Measures](#)
- ▶ [System Performance Measures Introductory Guide](#)
- ▶ [System Performance Measure Videos](#)

## SPM: CoC FL-507

- ▶ HMIS Support Web site:
  - ▶ <https://www.hmiscfl.org/reports/>
- ▶ Send Questions & Comments to:
  - ▶ [hmis@hsncfl.org](mailto:hmis@hsncfl.org)

## Announcements

### HMIS 101-102 End User Training

- May 4<sup>th</sup>, 8:45 am- 3:30 pm
- To register, submit a request at [hmiscfl.org](http://hmiscfl.org)

### HMIS Advisory Commit

- May 12<sup>th</sup>, 10:30 am- 12 pm
- To register, please contact [agustin.paz@hsncfl.org](mailto:agustin.paz@hsncfl.org)

### CFCH Youth Committee

- May 12<sup>th</sup>, 1- 2:30pm
- Venue: TBD
- To register, please contact [l.rashad.haynes@hsncfl.org](mailto:l.rashad.haynes@hsncfl.org)

## COVID-19 Resources

- ▶ To find resources on COVID-19, please visit the CFCH *Disaster Response and Disease Preparedness* page:

- ▶ <https://www.cfch.org/covid-19/>

## Next Meeting

Tuesday, May 26<sup>th</sup>  
9am (Networking at 8:30am)  
Location: TBD

