



CENTRAL FLORIDA  
**COMMISSION ON  
HOMELESSNESS**

Monthly Members Meeting

June 23<sup>rd</sup>, 2020

# Welcome!

# Agenda

Welcome & Introductions

City of Orlando- Hurricane  
Preparedness

Changes for Coordinated Entry  
Prioritization to support and  
respond to COVID19

Mobile Access to Coordinated Entry  
System

Data Literacy and HMIS

Announcements



**CITY OF  
ORLANDO**  
EMERGENCY MANAGEMENT

**WELCOME!**

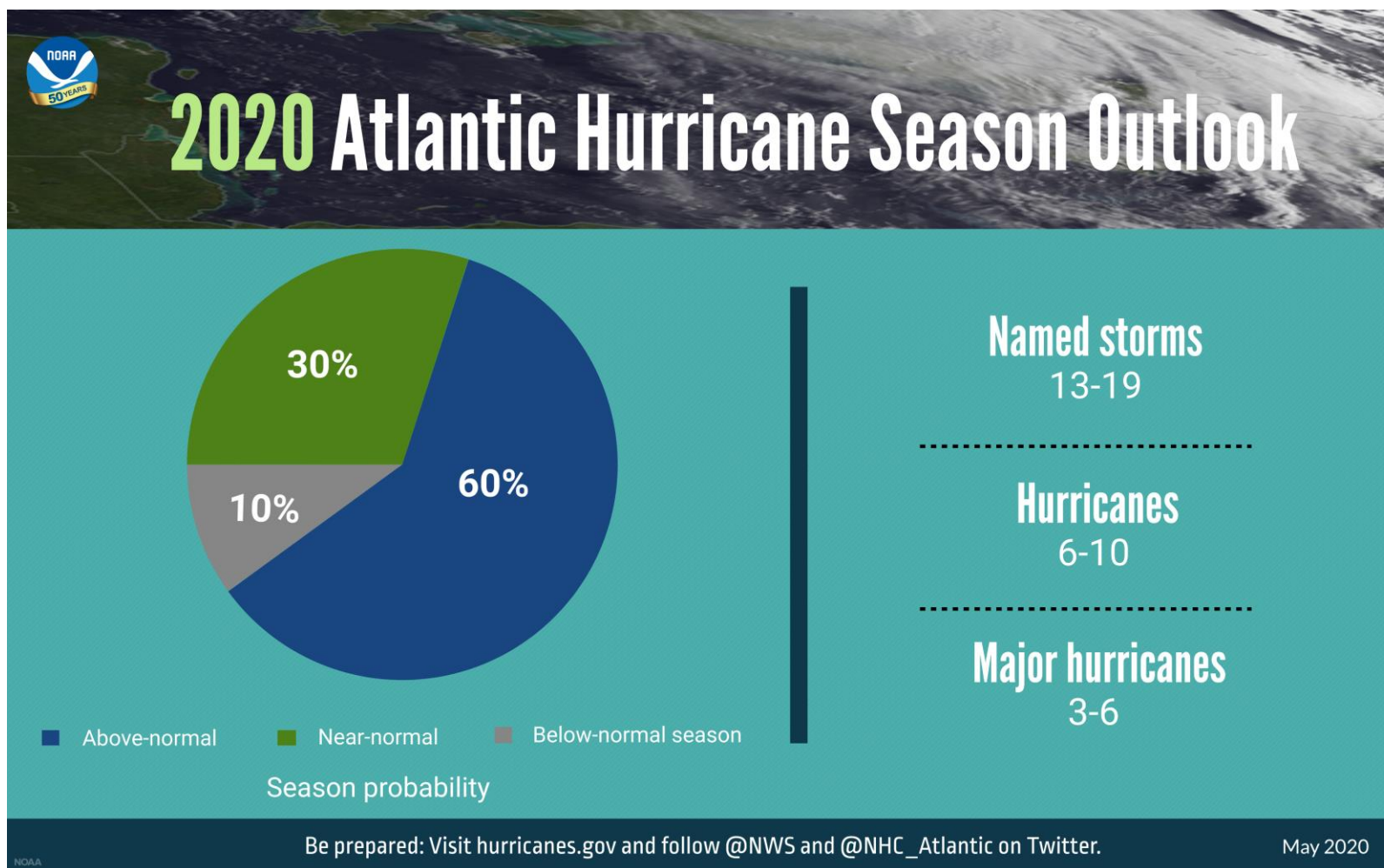
**¡BIENVENIDOS!**

## **GENERAL HURRICANE PREPAREDNESS**

Manuel D. Soto, CEM  
Emergency Manager

April Taylor, FPEM  
Deputy Emergency  
Manager

# 2020 HURRICANE SEASON UPDATE



# 2020 HURRICANE SEASON UPDATE

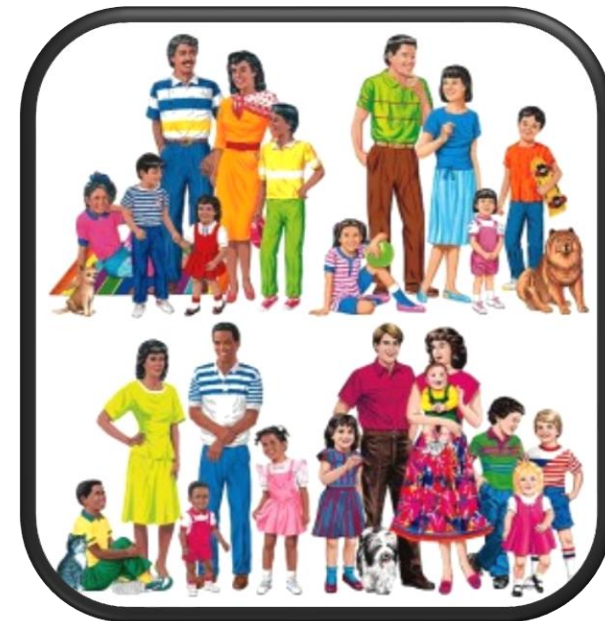
Tropical Cyclone Names 2020			
Atlantic Basin			
Arthur	Gonzalo	Marco	Teddy
Bertha	Hanna	Nana	Vicky
Cristobal	Isaias	Omar	Wilfred
Dolly	Josephine	Paulette	
Edouard	Kyle	Rene	
Fay	Laura	Sally	

## 2020 HURRICANE SEASON UPDATE

- NOAA indicates a 60% confidence of an above normal season.
- Main Development Area (MDR) warmer water is above normal. Does not correlate to active season, it may power stronger storms.
- Currently, the Pacific region is borderline El Niño, with indicators of a warm phase is on its way out in fall.
- Rapid Intensification
  - Data collection 10-15yrs
  - Maria 2017
  - Michael 2018
  - Patricia 2015

# DISASTER PREPAREDNESS

- Preparedness begins with You!
- 3 Steps to Preparedness
  - Make a Plan
  - Build a Kit
  - Get Informed





# MAKE A PLAN

- Keep your plan simple.
- Keep copies of plan in several places (home, work, kit, etc)
- Practice your emergency plan with family members at least twice a year.
- Plan for pets/service animals.
- **Remember** – Disaster can happen anytime!

# BUILD A DISASTER KIT

- Water – 1 gallon per person per day for 3 –7 days
- Food – for at least 3 – 7 days
- First Aid Kit / Medicines/ Prescriptions
- Special Items – for babies and elderly
- Toiletries
- Flashlight / Batteries
- Battery powered Radio
- NOAA WX Radio
- Cash
- Important Documents
- Pet care Items



# GET INFORMED

- Be sure to watch local news coverage of official press conferences.
- Purchase a NOAA Weather Alert Radio.



# GET INFORMED

- During a disaster (for information) visit our website at: [www.cityoforlando.net/emergency](http://www.cityoforlando.net/emergency)
- Or <https://www.facebook.com/cityoforlando/> and <https://twitter.com/citybeautiful>



# GET INFORMED

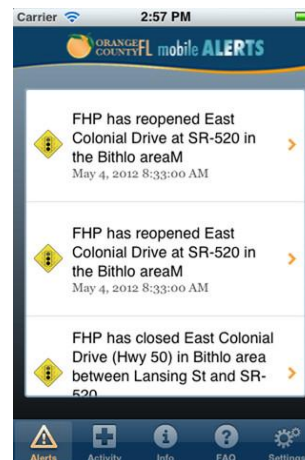
## OCAAlert.Net

Text-based emergency notification system. Citizens can register at: **<http://ocalert.net>**



## OCFL Alert Apps

We have apps for iPhones and Android available at the apps stores.



# REMINDERS

- Review plan (annually) & rotate items in kit every (6 months)
- Check all perishable items:
  - batteries,
  - food,
  - water,
  - medicines (over-counter)
- Conduct drill annually

# COVID -19 INFORMATION

- City of Orlando <https://www.orlando.gov/COVID-19>
- Orange County  
<http://orangecountyfl.net/EmergencySafety/Coronavirus>
- Florida Department of Health  
<https://floridahealthcovid19.gov/>
- Center for Disease Control and Prevention  
<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

# EMERGENCY MANAGEMENT PREPARES FOR ALL HAZARDS





# CONCLUSION

# Thank You!

Manuel D. Soto  
Emergency Manager  
City of Orlando  
[manuel.soto@cityoforlando.net](mailto:manuel.soto@cityoforlando.net)



**#ORLANDOUNITED**



# Changes for Coordinated Entry Prioritization to support and respond to COVID19

Allison Nye, CES Operations Manager



# Reviewing who we prioritize in the midst of a pandemic, while addressing disproportionate impacts on POC

## ▶ HUD strongly encourages;

- ▶ CoC's implement community changes to further protect and prioritize families and individuals experiencing homelessness.
- ▶ CE systems to actively evaluate policies and procedures affecting access and interventions for different subpopulations based on vulnerability to public health outbreaks.
- ▶ A goal of the CE system was to ensure that we were not leaving out the most vulnerable among those experiencing homelessness. However, despite the implementation of CE systems, people of color and LGBTQ - identified people continue to have longer periods of homelessness, longer times to be housed, and higher rates of returns to homelessness. People of color also experience disproportionate impacts of COVID-19.

# HUD is encouraging

- ▶ Using more factors (LoT Homeless and VI SDPAT) to prioritize individuals experiencing chronic homelessness
- ▶ Prioritization of people experiencing unsheltered homelessness and people fleeing violence, because they cannot safely self-isolate or shelter in place.
- ▶ Physical distancing and masks at all pop up HUBs
  - ▶ COVID 19 Triage Screening prior
- ▶ Phones and virtual assessments
- ▶ Phased assessments, determining where the crisis is

# Priority Groups

## Current

- ▶ VI SPDAT
- ▶ Length of Time Homeless

## Proposed

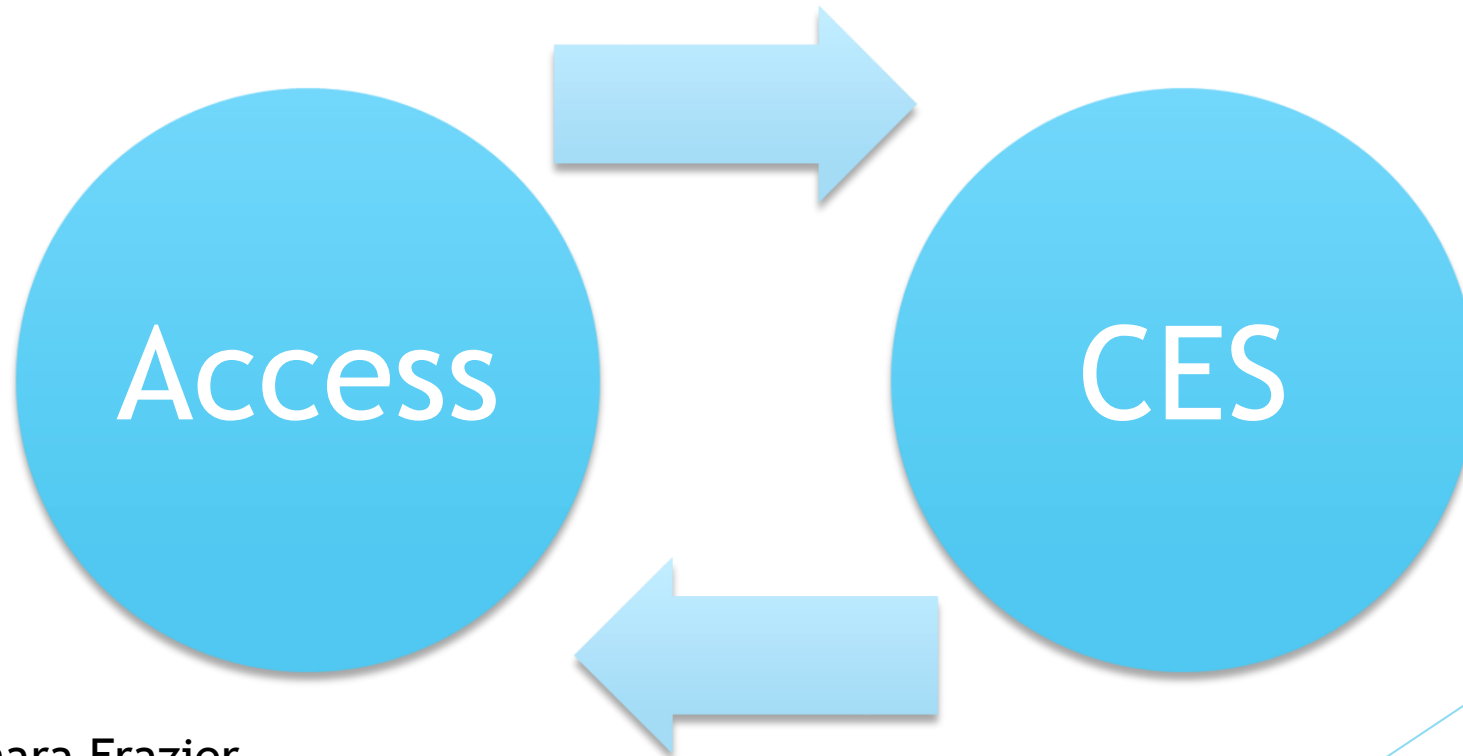
- ▶ VI SPDAT
- ▶ Length of Time Homeless
- ▶ Recent Living Situation
- ▶ Age
- ▶ Health Conditions, under review from the  
VI SPDAT

# Next Steps

- ▶ HSN is currently reviewing internally;
  - ▶ Consulting with Technical Assistance Collaborative (TAC)
  - ▶ HMIS is updating registry formulas to ensure we are able to pull these new priority areas
- ▶ HSN will present to the Technical Planning Committee for next steps on roll out and implementation
- ▶ Reviewing Program Eligibility Requirements



## Mobile Access to Coordinated Entry System

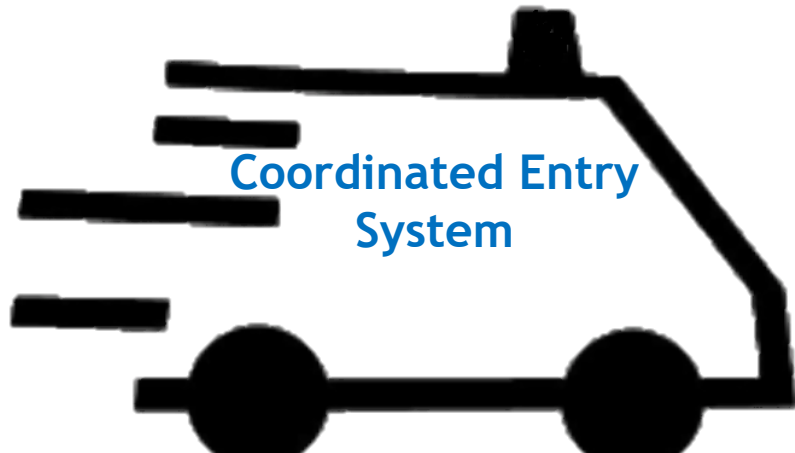


Tamara Frazier  
CES Access Supervisor



# Mobile Access Points

- ▶ Mobile Access Points serves as an access point where diversion conversations and Assessments take place in flexible environment compared to traditional community HUBs.
- ▶ At these mobile access point, persons experiencing homelessness still have a conversations with trained workers who will explore alternative resources and supports to try keeping the person off the streets or out of shelter.

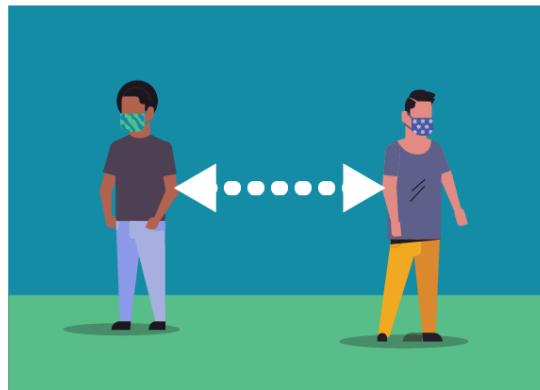


# Partnership with SALT, Inc.

- ▶ Throughout the month of June, Homeless Services Network has partnered with SALT Outreach, Inc. to serve as an access point.
- ▶ *SALT Outreach, Inc.* is a nonprofit organization that provides hot showers, a change of clothing, warm meals, and much more to those in need.
- ▶ Through this partnership, we have made connections with over 50 individuals/families experiencing homelessness.

# Operation of Mobile Access Point

- ▶ Required and mandatory use of face mask in order by staff and participants.
  - ▶ Masks and use of hand sanitizer are provided as needed.
- ▶ Mobile Sites occur outside in open air.
- ▶ Frequent sanitizing of equipment.
- ▶ Technological based to decrease spread of any germs through sharing of utensils.
- ▶ Seating is spaced to practice social distancing when interacting with clients.
- ▶ Clients are asked to wait in an area away from operations.



# Mobile Sites Moving Forward

With today's current health concerns due to COVID-19, Homeless Services Network is continuously looking to see how we can create more ideal environments that align with CDC recommendations and city ordinances. We are in contact with our current partners in Osceola, Orange, & Seminole county.



# Upcoming Mobile Sites

## Location

First United Methodist Church Downtown

142 E Jackson St, Orlando, FL 32801

## Dates

- ▶ Thursday, June 25<sup>th</sup>, 2020 from 9:00 am-12:30 pm
- ▶ Thursday, July 9<sup>th</sup>, 2020 from 9:00 am-12:30 pm
- ▶ Thursday, July 23<sup>rd</sup>, 2020 from 9:00 am-12:30 pm

# CES Community HUB Locations

*CES Community HUBS will reopen, but are currently closed.*

**Seminole County HUB:**

Northland Church (Care Center in The Rink)  
522 Dog Track Road, Longwood, FL  
Mondays 1:30 pm - 4:00 pm

**Osceola County HUB:**

The Community Hope Center Inc  
2198 Four Winds Blvd  
Kissimmee, Florida, 34746  
Tuesdays 1:00 pm - 4:00 pm

**Orange County HUB:**

Health Care Center for the Homeless (HCCH)  
816 W Central Blvd, Orlando FL  
Fridays 9:00 am - 12:00 pm

- ▶ Ideal for individuals, but open to anyone experiencing homelessness

**Orange County HUB: (Opening July 10<sup>th</sup> with limits)**

United Against Poverty (UP Center)  
150 West Michigan Street, Orlando, FL  
Fridays 1:30 pm - 4:00 pm

- ▶ Ideal for families, but open to anyone experiencing homelessness

**Orange County Veteran HUB:**

The VA Medical Center  
5201 Raymond St.; Building 507, Orlando FL  
1st & 3rd Friday's of the month  
9:00 am - 2:00 pm

# Questions?

- ❑ Tamara Frazier- CES Access Supervisor
  - ❑ 407-893-0133
  - ❑ [Tamara.Frazier@hsncfl.org](mailto:Tamara.Frazier@hsncfl.org)
- ❑ Allison Nye - Operations Manager for Coordinated Entry
  - ❑ 407-893-0133
  - ❑ [Allison.Nye@hsncfl.org](mailto:Allison.Nye@hsncfl.org)

# Data Literacy and HMIS

Making sense of HMIS  
data

Agustin "Tino" Paz  
HMIS Senior Data Analyst





# What is Data Literacy?

Gartner defines data literacy as:

- the ability to read, write and communicate data *in context*, including an understanding of
  - data sources and constructs,
  - analytical methods and techniques applied —
- and *the ability to describe* the use case, application and resulting value.

This all boils down to a simple question, “Do you speak data?”

# Learning to Speak HMIS!

**Context:** Housing and Urban Development (HUD) [data collection standards](#) for Continuum of Cares (jurisdictional regions) across the county

**Describing:** The activities of certain types of **Projects** of interest serving various special populations of people experiencing homelessness to get on a path to stable housing.

# HMIS Project Types

## *Why are they important?*

- Participants ALWAYS enter the HMIS system from a specific project of a specific project type.

**HUD:** ***Continuum project*** refers to a distinct unit of an organization, which may or may not be funded by HUD or the Federal Partners, *whose primary purpose is to provide **services and/or lodging** for the **homeless** and is **identified by the Continuum** as part of its service system.*

# List of Official HMIS Project Types

## *Lodging Projects*

- Emergency Shelter
- Transitional Housing
- Rapid Re-Housing
- Permanent Supportive Housing
- Homeless Prevention

## *Non-Lodging Projects*

- Street Outreach
- Coordinated Entry
- Support Services Only
- Other

# Projects and Programs in HMIS

*Project* and *Program* are terms used to mean different things across the federal agencies. In this document, and for the purposes of data collection in HMIS,

- a *program* refers to the federal funding source (e.g., HUD CoC, HHS PATH, VA SSVF, etc.)
- whereas *project* refers to a distinct unit of an organization as set up in the HMIS.

# HMIS Data Quality Monitoring

- A comprehensive review of all the active projects in HMIS by agency
- Designed to be instructive and educational
- Working with baseline measures for data quality associated with specific, key data elements
- Equipping HMIS users with the tools to self-monitor for data quality and project performance
- Formal feedback from the HMIS Lead Team with corrective action plan if needed
- Better tell the story (with data) of the contribution your projects make to ending homelessness

# Events & Activities that Support HMIS Literacy

- HMIS Data Quality Monitoring Roll-Out - July
- HMIS Advisory Committee Meeting - July 14, 10:30 a.m.
- Annual HMIS User Subscription Renewal - July
- CoC FL-507 - System Performance Measures: Trends and Challenges

# Contact us

- Visit the HMIS Support Site: [www.hmiscfl.org](http://www.hmiscfl.org)
- Send a support request from the web site:  
or via email to: [hmis@hsncfl.org](mailto:hmis@hsncfl.org)
- HMIS Training Opportunities:  
<https://www.hmiscfl.org/training/>

 Support



# Announcements

# Upcoming Events

## CFCH Technical Expertise Committee

- June 25<sup>th</sup>, 1:30-3 pm
- To register, please contact [l.rashad.haynes@hsncfl.org](mailto:l.rashad.haynes@hsncfl.org)

## HMIS 101-102 End User Training

- July 7<sup>th</sup>, 9 am- 3:30 pm
- To register, submit a request at [hmiscfl.org](http://hmiscfl.org)

## CFCH Youth Committee

- July 9<sup>th</sup>, 1- 2:30pm
- To register, please contact [l.rashad.haynes@hsncfl.org](mailto:l.rashad.haynes@hsncfl.org)

# HSN Job Opportunities

- ▶ SSVF/Coordinated Entry System Intake Specialist
- ▶ Grant Accountant
- ▶ Housing Accounting Specialist
- ▶ Senior Finance Specialist
- ▶ Grant Services Administrator - Veterans Specialization
- ▶ Landlord Services and Housing Location Specialist
- ▶ Veterans Program Supervisor
- ▶ Chief Financial Officer

For more information about job opportunities, please visit:  
[www.cfch.org/careers/](http://www.cfch.org/careers/)

# COVID-19 Resources

- ▶ To find resources on COVID-19, please visit the CFCH *Disaster Response and Disease Preparedness* page:
  - ▶ <https://www.cfch.org/covid-19/>

# Next Meeting

Tuesday, July 28<sup>th</sup>

9- 10:30am

Virtual

