



CENTRAL FLORIDA
**COMMISSION ON
HOMELESSNESS**

Monthly Members Meeting

August 25th, 2020

Welcome!

Agenda

Welcome & Introductions

Get Out the Vote/ Voter
Registration

Our CoC's COVID19 Response

Census 2020: Updates

HMIS Updates

Announcements

Get Out the Vote

Marquis Mckenzie
Florida Rights Restoration Coalition

The background features abstract, overlapping geometric shapes in various shades of blue, ranging from light sky blue to deep navy blue. These shapes are primarily located on the left and right sides of the slide, framing the central white area where the text is placed.

Our CoC's COVID-19 Response

(this far...and certainly not all efforts, but just to
highlight one special project)

Isolation and Recovery Center

► Services Offered

- One medical visit, daily
- 3 meals, daily
- Access to a mini Walgreens, aka staff room
- 24\7 security
- 7a to 11p staff onsite support
- Laundry
- Exit planning

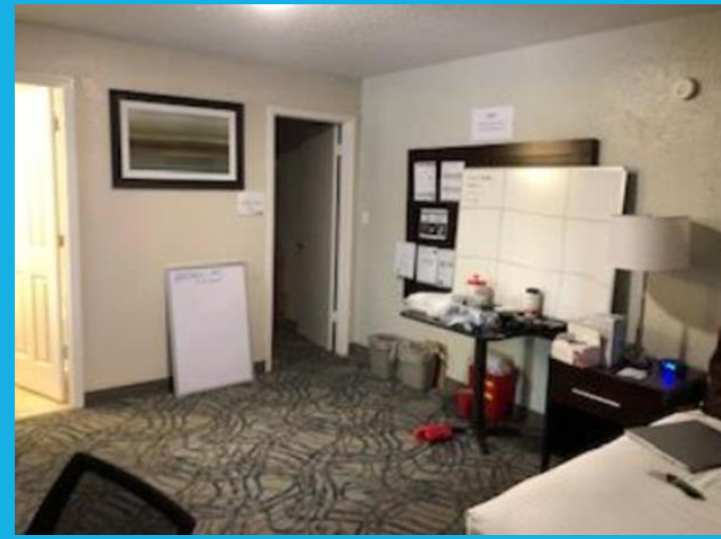


Photo: HSN



Photo: world wide web



Photo: world wide web

Guests at the IRC

- ▶ 38 total COVID + IRC Stays

- ▶ 35 of IRC Guests

- ▶ Referral Source

- ▶ 9, Advent Health
 - ▶ 15, Orlando Health
 - ▶ 11, Emergency Shelters
 - ▶ 3, VA Hospital



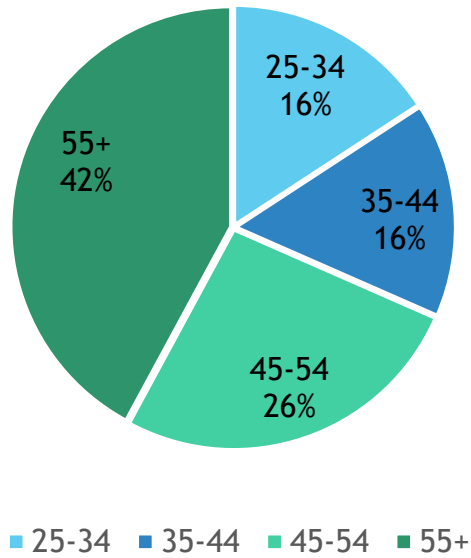
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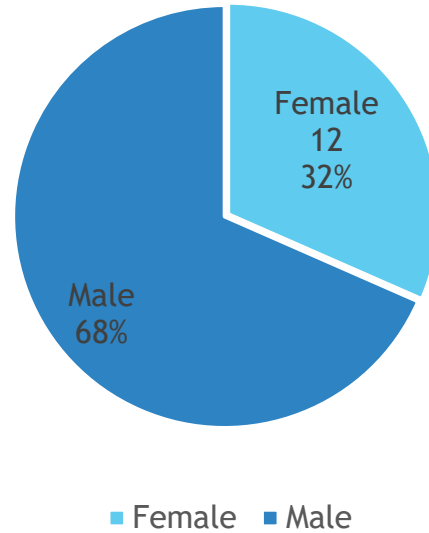
Photo: world wide web

IRC Guest Demographics

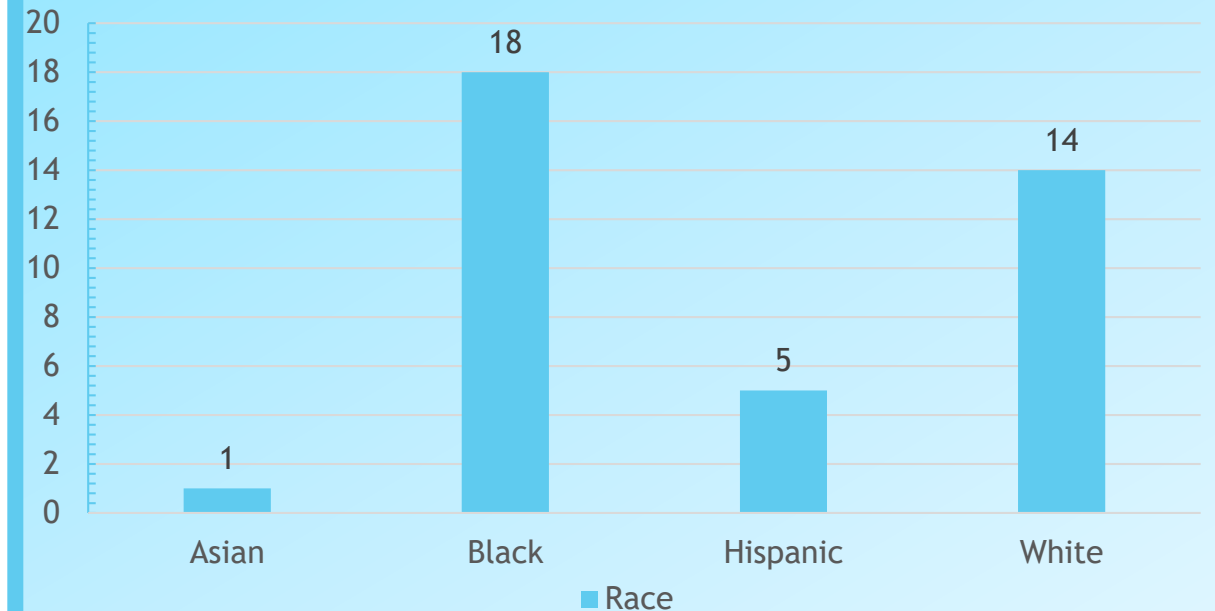
Age of Guests at IRC



Gender of Guests at IRC



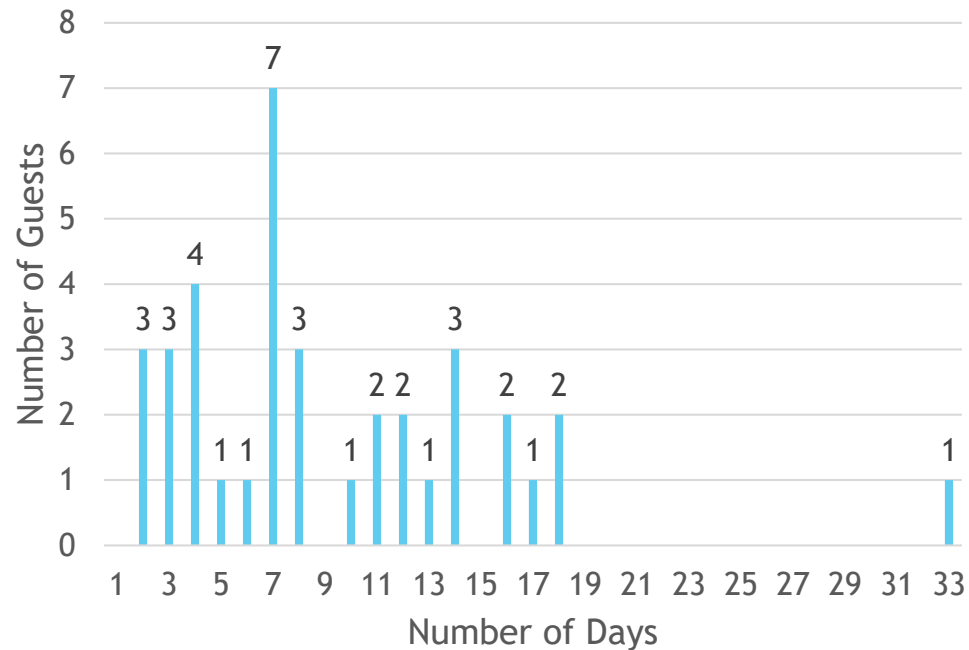
Race/Ethnicity of Guests at IRC



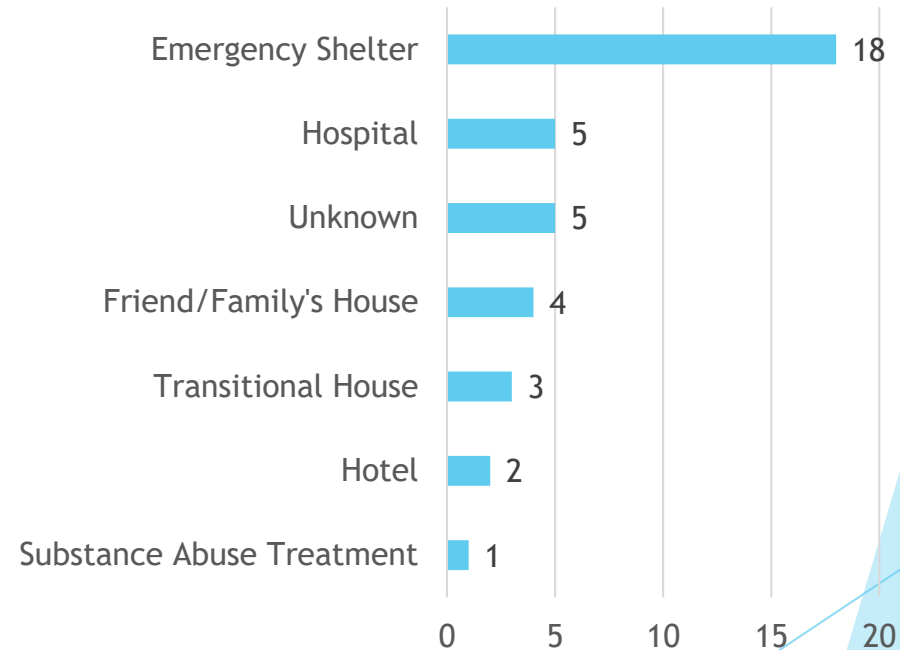
Average Length of Stay and Exits

Average days at the IRC

9 Days



Exits from the IRC



Special Thanks

- ▶ The City of Orlando
- ▶ Orange County Government, and EOC
- ▶ Health Care Center for the Homeless
- ▶ Four Rivers
- ▶ Emergency Shelter Providers
- ▶ Local Lyft drivers
- ▶ Referring Hospitals
- ▶ HSN Staff

8/18/2020

To the director of IRC,
I want to thank you from
the bottom of my heart that I was
not left homeless and on the streets
like OCMC did. Advent Health and
IRC worked together to make sure
that I had a place to stay and guarantee.
I would like to thank each and
every person individually but I can't
remember each name and I am sure
there are a lot of people behind the
scenes as well. I still have a long
road ahead of me to get on my feet
but this was the first step. Thank
You again so very very much

Sincerely,
Janet Egan



Photos: HSN

Access into the Homeless Response System

Coordinated Entry System Access

- ▶ **Orange County HUB: - OPEN**
United Against Poverty (UP Center)
150 West Michigan Street, Orlando, FL
Fridays 1:30 pm - 4:00 pm
- ▶ **Orange County Veteran HUB: - Opens September 4th**
The VA Medical Center
5201 Raymond St.; Building 507, Orlando FL
1st & 3rd Friday's of the month
9:00 am - 2:00 pm
- ▶ **Osceola County HUB: - OPEN**
The Community Hope Center Inc.
2198 Four Winds Blvd
Kissimmee, Florida, 34746
Tuesdays 1:30 pm - 4:00 pm
- ▶ **Seminole County HUB: - OPEN**
The Sharing Center- The Oasis
600 N US Hwy 17 92 #130 Longwood, FL
Mondays 9:00 am - 10:30 pm

Other Ways to Access:
211 and
Call Back Request Form

<https://www.hsncfl.org/ces-intake-form/>



Census 2020: Updates

Natalie Joseph
Homeless Services Network

CENSUS 2020: Updates

▶ Self Response Phase

- ▶ Online, phone, and mailed self responses
- ▶ March 12-October 31 (*new extension date*)

▶ Service Based Enumeration

- ▶ Will be conducted between September 22-24, 2020
- ▶ Census workers will begin contacting administrators of service organizations in late August 2020

The 2020 Census counts people at service locations



**Emergency
and Transitional
Shelters**



Soup Kitchens



**Regularly
Scheduled
Mobile Food
Vans**

- Service providers can decide how people will be counted at their location
 - In person interview by census taker using a paper questionnaire
 - Facility records: emergency and transitional shelters providing a list of each person served or staying at facility

Questions?

Channa Llyod, Esq

U.S. Census Partnership Specialist

Atlanta Regional Census Center

channa.lloyd@2020census.gov

HMIS Updates

Racquel McGlashen & Agustin Paz
Homeless Services Network

Updates - What are we currently working on?

Pop Quiz! - How much do you know about our history and HMIS?

What's next? - Items coming down the pipeline!



What is the HMIS Lead Team up to?

Data Quality Monitors & the soon-coming Scorecard

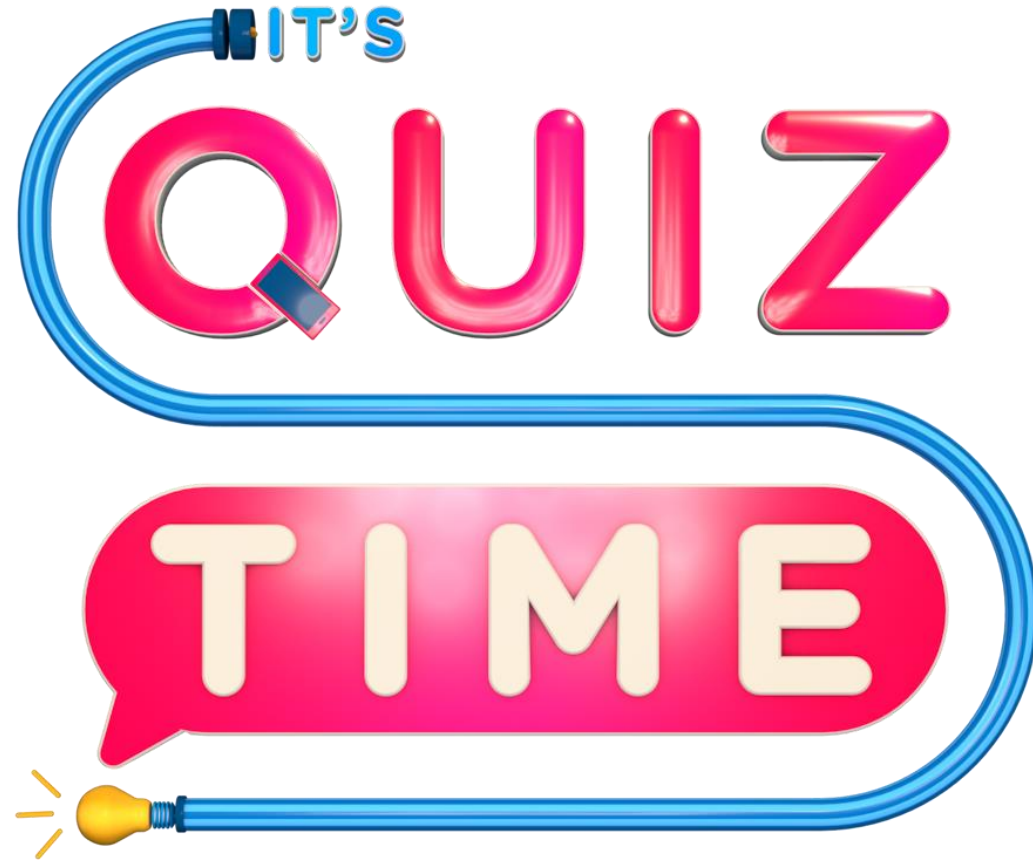
- Be on the look out for your scorecard and DQM feedback!

COVID/CARES Act Stuff

- We will continue to stay on top of updates and guidance from HUD on how to set up projects to accommodate the additional funding. HMIS training related to the CARES act funding will be provided to the community.

Training! So. Much. Training.

- As there has been a huge influx in the number of New User training requests due to the COVID hiring frenzy, we will be conducting a New User training every Tuesday for the next couple of months to accommodate the need to get folks trained and in the system quickly.

A stylized graphic for a quiz. The word "IT'S" is in small blue letters at the top. Below it, "QUIZ" is written in large, pink, 3D-style letters. A blue double-line cable starts from the top of the "Q", loops around it, and then extends horizontally to the right. Below this horizontal line, the word "TIME" is written in white, blocky letters inside a pink speech bubble. The blue cable continues from the bottom of the speech bubble, loops around it, and ends at a glowing yellow lightbulb with three yellow lines radiating from it, suggesting an idea or a "bright idea".

IT'S QUIZ TIME

Let's see how much we really know about our CoC's implementation of the HMIS!

QUESTION 1

When did our CoC first implement the HMIS?

- A. 2004, when HUD published the first set of HMIS standards
- B. July 4th, 1776
- C. Sometime in 2002
- D. October 1st, 2010

ANSWER: C

We first implemented HMIS in 2002!

This implementation took place two years **before** HUD published the first official set of HMIS Data Standards.

We have been loyal to our vender from the very start! Initially called Bowman, now branded as Wellsky.

QUESTION 2

True or False?

HMIS is a software and
Servicepoint is a “brand” of
HMIS.

ANSWER: FALSE

HMIS is a **data collection & management standard**.

ServicePoint is the implementation of this standard for our community – made available to us by our software vendor, Wellsky.

There are many versions of “HMIS”, all using the same collection and management standards, published by HUD.

QUESTION 3

Which of these statements are false?

- A. HMIS helps us track the work of our community to end homelessness
- B. We can observe positive and negative trends on homelessness using HMIS
- C. HUD reviews client-level data in order to make data-driven funding decisions

ANSWER: C

- ▶ HUD **does not** have any type of access to our community's HMIS implementation.
- ▶ We do submit annual federal reports using **aggregate** data in our HMIS; however, no personal identifying information is ever shared

Food for Thought - Let's Talk!

If you could eliminate one barrier to housing, what would it be and why?

What's Next?

Fiscal year 19-20 is coming to a close...this pandemic is NOT!

- Cleaning up data for this reporting year
 - System Performance Measures
 - CoC APR
- Training
 - Refresher
 - CARES Act system training

We appreciate you!

File a case to our HMIS Help Desk, and one of our Support Agents will respond.

Visit our site:

<https://www.hmiscfl.org/>


And click the **blue** support button at the bottom of the page



Announcements

Upcoming Trainings

Peace and Justice Institute



**UNDERSTANDING
BIAS**


Learn how to identify and minimize the impact of bias, improve interpersonal relationships, and develop practices of respect and community building.

REGISTER ONLINE AT
[HTTPS://BIT.LY/UNDERSTANDING3IAS1](https://bit.ly/understanding3ias1)

- Understanding Bias Workshop
- August 26th, 9 am- 12pm
- Register here:

[bit.ly/Understanding3ias1](https://bit.ly/understanding3ias1)

Upcoming Trainings




***YOUR POWER
TO EMPOWER***

**WORKING
WITH
INTIMATE
PARTNER
VIOLENCE
SURVIVORS**

SEPT. 2ND, 9AM-11AM

Have you ever suspected intimate partner violence was happening to someone you know? Have you ever felt like you didn't know what to do or say? Have you ever been frustrated when they stay in an abusive relationship? Are you worried about their safety? Unsure of how to best help them?

Intimate Partner Violence is happening in our communities. But there is help, and there is hope. Join us at this **FREE** training to learn more about Intimate Partner Violence and how to help those who are suffering at the hands of a loved one.

 **SafeHouse**
of Seminoles

- Your Power to Empower Training
- September 2nd, 9- 11am
- Register here:

bit.ly/ThePower2Empower

Need masks?

HSN has both reusable and disposable masks

▶ Need any? Let us know!

▶ Contact Christopher.Fowler@hsncfl.org to arrange a pickup

HSN Job Opportunities

- ▶ SSVF/Coordinated Entry System Intake Specialist
- ▶ Grant Accountant
- ▶ Housing Accounting Specialist
- ▶ Senior Finance Specialist
- ▶ Chief Financial Officer

For more information about job opportunities, please visit: www.cfch.org/careers/

Upcoming Events

CFCH Technical Expertise Committee

- September 3rd, 1- 2:30 pm
- For information on how to join, please contact l.rashad.haynes@hsncfl.org

HMIS 101-102 End User Training

- September 1st, 9am- 3:30 pm
- To register, submit a request at hmiscfl.org

CFCH Youth Committee

- September 8th, 1- 2:30pm
- For information on how to join, please contact l.rashad.haynes@hsncfl.org

Next Meeting:

Tuesday, September 22nd

9 to 10:30 am

Location: Online

