



CENTRAL FLORIDA

**COMMISSION ON  
HOMELESSNESS**

**Monthly Members Meeting**

December 22, 2020

# Welcome!



# Agenda

▶ Welcome & Introductions

▶ Motivational Interviewing

▶ Mobile Showers & WASH Stations

▶ 2020 Year in Review

▶ Announcements

# Motivational Interviewing

David Dureski

# Mobile Showers & WASH Stations

Sam Stephens

Clean the World

# Mobile Showers & WASH Stations

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Clean the World<sup>®</sup>  
— FOUNDATION —

# Mobile Showers

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- Trailer with four bathrooms
- No external connections required
- HMIS integration
- Wrap around partnerships & referrals

# Mobile Showers

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- Since launching end of August
  - # users = 453
  - # HMIS clients = 235



# Mobile Showers: Service Locations

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- Mondays
  - 1pm – 3pm: Iglesia de Dios, 18606 Hollister Rd, Bithlo 32820
  - 4:30pm – 7pm: Harvest Baptist Church, 514 S. Parramore Ave, Orlando 32805
- Tuesdays
  - 10am – 2pm: Christian Service Center, 300 W. Franklin St, Ocoee 34761
- Wednesdays
  - 2pm – 5:30pm: Salvation Army, 624 Lexington Ave, Orlando 32824
- Thursdays
  - 10am – 2pm: Christian Service Center, 300 W. Franklin St, Ocoee 34761
  - 4:30pm – 6:30pm: Goldenrod Civic Club, 4763 N. Palmetto Ave, Winter Park 32792



# Mobile Showers

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- How you can help:
  - Referrals
  - On-site services

# WASH Stations

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- Partnership with the CDC Foundation
- Deploying 100 porta-potties & handwashing stations for PEH
- Goal: Establish 5-10 “clusters” in the CoC region
- CTWF provides daily maintenance, cleaning, restocking
- Data collection & HMIS integration
- Project will run through June, 2021



# WASH Stations

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- Timeline
  - Early January: Advisory Council meeting
  - Mid January: Host sites finalized
  - End of January: Full project launch
  - Monthly reports Feb-Jul

# WASH Stations

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- How you can help:
  - Serve on Advisory Council (meets 1 hour/month)
  - Host sites

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Sam Stephens: [sstephens@cleantheworldfoundation.org](mailto:sstephens@cleantheworldfoundation.org)

Thank you!



# 2020 Year in Review

Danika Hansen

Homeless Service Network



**Year in Review**



# **2020 has been a remarkably unique year**

**Events shut down**

**I-4 traffic decreased**

**(temporarily at least)**

**Most active**

**Hurricane Season**

**on record**

**Black Lives Matter**

**gains global**

**support**

**Presidential**

**Election**

**Toilet Paper**

**shortage**

**Global Pandemic**

**Harry & Megan**

**Tiger King**

**Australian Wildfires**

**quit being royals**

**We learned to Zoom**

**Olympics postponed**

## 2020 Made Us

*grateful*

- Having a job
- Having a home
- Working with dedicated & courageous people
- Seeing our community of service providers pull together
- Having supervisors who support staff wellbeing & safety
- Family, friends, health, safety
- Being alive
- Learning new skills like Zoom
- Spending more time outdoors in beautiful Central Florida

## 2020 Made Us

*grateful*

- Not getting COVID
- Recovering from COVID
- Being able to make masks for those who need them
- Being able to help participants & patients stay safe & healthy
- Finding new ways to connect with friends & family virtually
- That the people we serve have not been hit hard by COVID
- Being able to remain open and continue serving people safely
- Ability to serve & coordinate services for those experiencing hardship
- For relationships that grew stronger within the challenges

# 2020 Has Challenged Us

- Having to change how we provide face-to-face services
- Having to worry about health and safety when going out
- Not being able to be around the people I love
- Not being able to take a much needed vacation
- Not being able to give hugs
- Feeling lonely and isolated working from home
- Grieving that things may never be the same
- Not being able to attend faith-based functions
- Seeing increases in people experiencing homelessness

# 2020 Has Challenged Us

- Less staff to cover an increased and nonstop workload
- Getting people documents for housing when SSA is closed
- Keeping up with rent due to being unemployed
- Anxiety over the political environment
- Accepting the loss of plans and opportunity to be with loved ones
- Juggling work, school, COVID changes, uncertainty, family
- Watching loved ones and community members lose jobs
- Balancing protecting staff while maintaining essential community services

# What We've **LEARNED**

- Participants are way more resourceful than we think
- We are strong, resilient, inventive, and creative in our problem solving
- That we are all scared, but that propels us to work harder for participants
- That I love working from home
- Appreciate the small things & take nothing for granted
- That I need to save for an emergency fund
- Progress, no matter how small or short of expectations, is still progress
- My Faith can pull me through anything

# What We've **LEARNED**

- We are resourceful in finding new ways to be safe and still do our jobs
- The need to include a pandemic in our emergency planning
- That our teams work their tails off despite the risks they encounter
- Participants have adjusted well to safety protocol & risk mitigation procedures
- Our staff understands the challenges of this season & have not wavered in our care for the ones we serve
- It's okay to not be okay
- You can't have control over everything, but there are great people in the fight



**What has kept you going?**



# Community-wide Response

- Opened Isolation and Recovery Center (IRC)
- Coordinated PPE distribution
- Coordinated Home Food deliveries for tenants in housing programs
- Coordinated COVID testing at emergency shelters
- Onboarded new agencies, programs, staff
- Increased trainings
- Expanded Bridge Housing
- New HUBs
- Adjusted operations & services to address needs within a Pandemic

# Announcements

The background features a white space on the left and a complex, abstract geometric pattern on the right. The pattern consists of overlapping, semi-transparent triangles and polygons in various shades of blue, ranging from light sky blue to deep navy blue. The shapes are sharp and angular, creating a modern, architectural feel.

# Need masks?

HSN has both reusable and disposable masks

▶ Need any? Let us know!

▶ Contact [Christopher.Fowler@hsncfl.org](mailto:Christopher.Fowler@hsncfl.org) to arrange a pickup

# CFCH Partner Employment Opportunities

- ▶ **Rapid Resolution Specialist:** The Transition House
- ▶ **Case Manager Specialist:** The Salvation Army
- ▶ **Director of Programs & Mission:** Christian Service Center for Central Florida
- ▶ **Housing Stability Case Manager-** Zebra Coalition

For more information about job opportunities, please visit:  
[www.cfch.org/careers/](http://www.cfch.org/careers/)

# Upcoming Events

## CFCH Technical Expertise Committee

- January 7<sup>th</sup> , 2pm - 3:30pm
- For more information or to register, please contact [l.rashad.haynes@hsncfl.org](mailto:l.rashad.haynes@hsncfl.org)

## CoC Youth Committee

- January 12<sup>th</sup> , 1pm - 2:30pm
- For more information or to register, please contact [l.rashad.haynes@hsncfl.org](mailto:l.rashad.haynes@hsncfl.org)

## Motivational Interviewing

- February 10<sup>th</sup> - 11<sup>th</sup> , 7am - 12pm
- A link to register will be emailed shortly

Next Meeting:

Tuesday, January 26th

**9 to 10:30 am**

Location: Online

