



CENTRAL FLORIDA
**COMMISSION ON
HOMELESSNESS**

Monthly Members Meeting

November 24, 2020

Welcome!

Agenda

- ▶ Welcome & Introductions
- ▶ PJI-Path to Inclusive Resilience
- ▶ The Sharing Center-Oasis
- ▶ SALT Mobile Day Services
- ▶ Matthews Hope Ministries
- ▶ Samaritan Resource Center
- ▶ Access
- ▶ Announcements

PJI-Path to Inclusive Resilience



in·clu·sive re·sil·ience

Developing Equitable and Inclusive Interventions

The Path to Inclusive Resilience
(Formerly Conversations on Race)

December 2, 2020
9am - 12pm

Online

Tickets \$35
<https://rb.gy/sdf3cs>

What is Inclusive Resilience?
Inclusive resilience aims to build resilient communities that value and enfranchise all marginalized groups, including those experiencing homelessness and people of color. In the face of personal crisis, these groups often face multi-layered marginalization.

So, how do our internal biases play into needs assessments and interventions? In this workshop focused on equity, we explore the paths to creating safe spaces, practicing anti-racism, and fostering a healthy, resilient, customer-focused environment for all individuals who seek our services.

 HOMELESS SERVICES NETWORK
of Central Florida

 PEACE AND JUSTICE INSTITUTE
VALERIEA VILLAGE



the Sharing center The Christian Sharing Center

DAN RYAN

OASIS STATS/BASIC INFORMATION



- Open Monday-Friday 8am to 12pm
- Clients exit property once closed
- 1 Full Time staff, 1 Part Time staff
- 20 to 30 volunteers with varying schedules
- \$5400 month to operate
 - Donations and proceeds from stores
 - Secure grant funding



OASIS PROCESSES

- Clients start lining up at 7am
- Clients complete intake form
 - All intake information entered into HMIS
- 20 min time limit for showers
- Clients pick hygiene items
- Showers cleaned after each use
- Must shower to get haircut
- Clean up after themselves
- Clients sign code of conduct



OASIS GUIDELINES

- Clients may visit 3x a week
- Bags of food Mon, Wed, Fri
 - Food in lobby everyday
- Average 30-40 clients a day
 - Hope Team on Tuesdays
- 12-15 client laundry, 25 showers daily
- Haircuts once to twice a week
- Clothing vouchers 4 times a year
 - Additional clothing is available



OASIS SERVICES



the
Sharing
center

- Shower and toiletries (3606)
- Food (3200 bags)
- Clothing vouchers (434)
- Laundry (1083)
- Haircuts (478)
- Computer access (447)
- Cell phone charging (1497)



OASIS SERVICES



- **Case Management (1012)**
 - Goal is to get clients on housing registry and housed
- **Mail service**
- **Household goods/cleaning supplies once housed**
- **Bikes**
- **Camping gear**
- **Toiletries**



OASIS DEMOGRAPHICS



- 523 unduplicated(5044 services)
- Almost 2 to 1 males vs females
- 31-50 is top age group then 51-61
- 27 family members served, rest are individuals
- 26 children served
- 23% each month are new clients
- Race
 - 70% white, 25% black or African American
- Ethnicity
 - 14% Hispanic/Latino, 81% Non-Hispanic/Non-Latino



OASIS CHALLENGES/OPPORTUNITIES



the
Sharing
center

- Funding
- Affordable housing in area
- Lack of staff
- Consistency of volunteers
- Capacity
- Transportation for clients
- Plaza/neighbors
- Client motivation
- Existing services and partnerships on site
 - Shepherd's Hope, Victim Service Center, Still Working On It
 - CareerSource, Health Department, VITA
- Future partnership opportunities
 - Mental health, employment, housing and legal services



CONTACT US



600 N. Highway 17-92, Suite 158
Longwood, FL 32750
407-260-9155

inquiry@TheSharingCenter.org
thesharingcenter.org/
facebook.com/thesharingcenter

Dan Ryan
407-691-3114
dan.ryan@thesharingcenter.org

Mobile Day Service

Eric Camarillo

Salt Outreach

Mobile Day Service Center for the Homeless

The Vehicles

The vehicles each come with hitches to each pull a trailer: The van pulling the clothing trailer, truck pulling the laundry trailer, and box truck pulling shower trailer. The Van will be used as a shuttle to and from outreach and the box truck for storage services.



Van 1



2 Truck



Box Truck 3

The Trailers

The clothing trailer gives out both clothing and hygiene products, shower trailer comes equipped with four bathrooms, and laundry trailer comes with eight washers and dryers.



Clothing 1



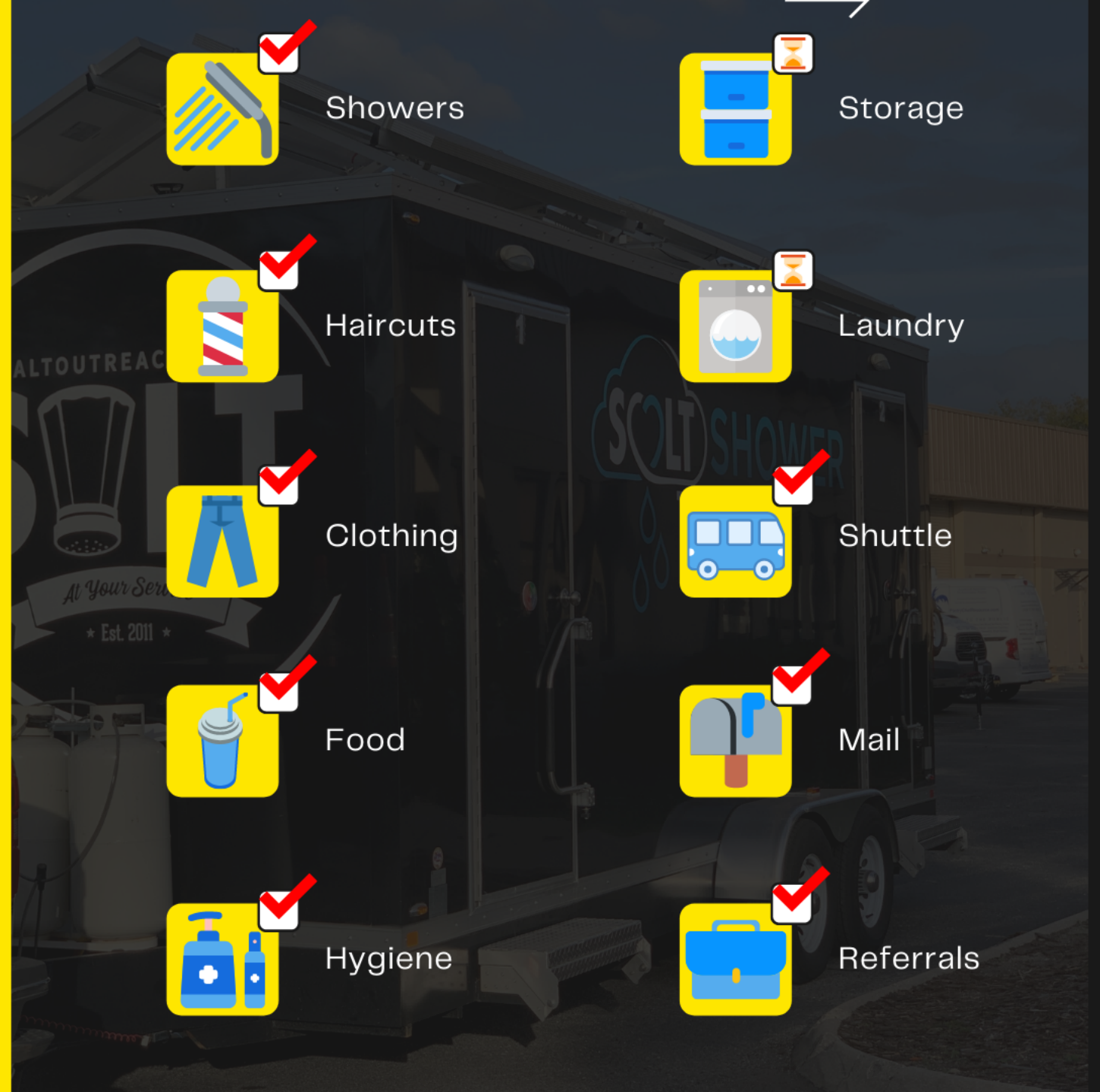
2 Shower



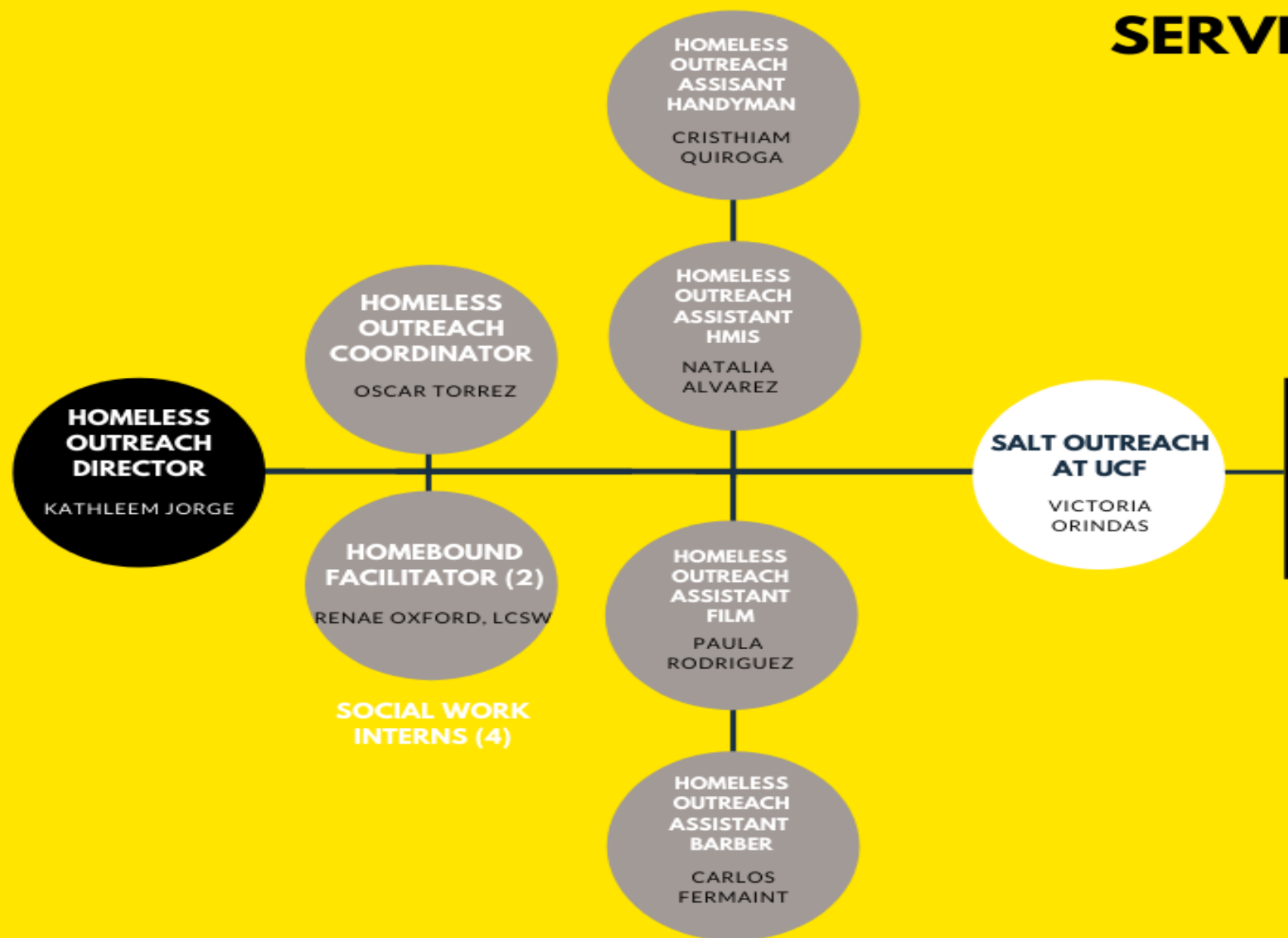
Laundry 3

Mobile Day Services

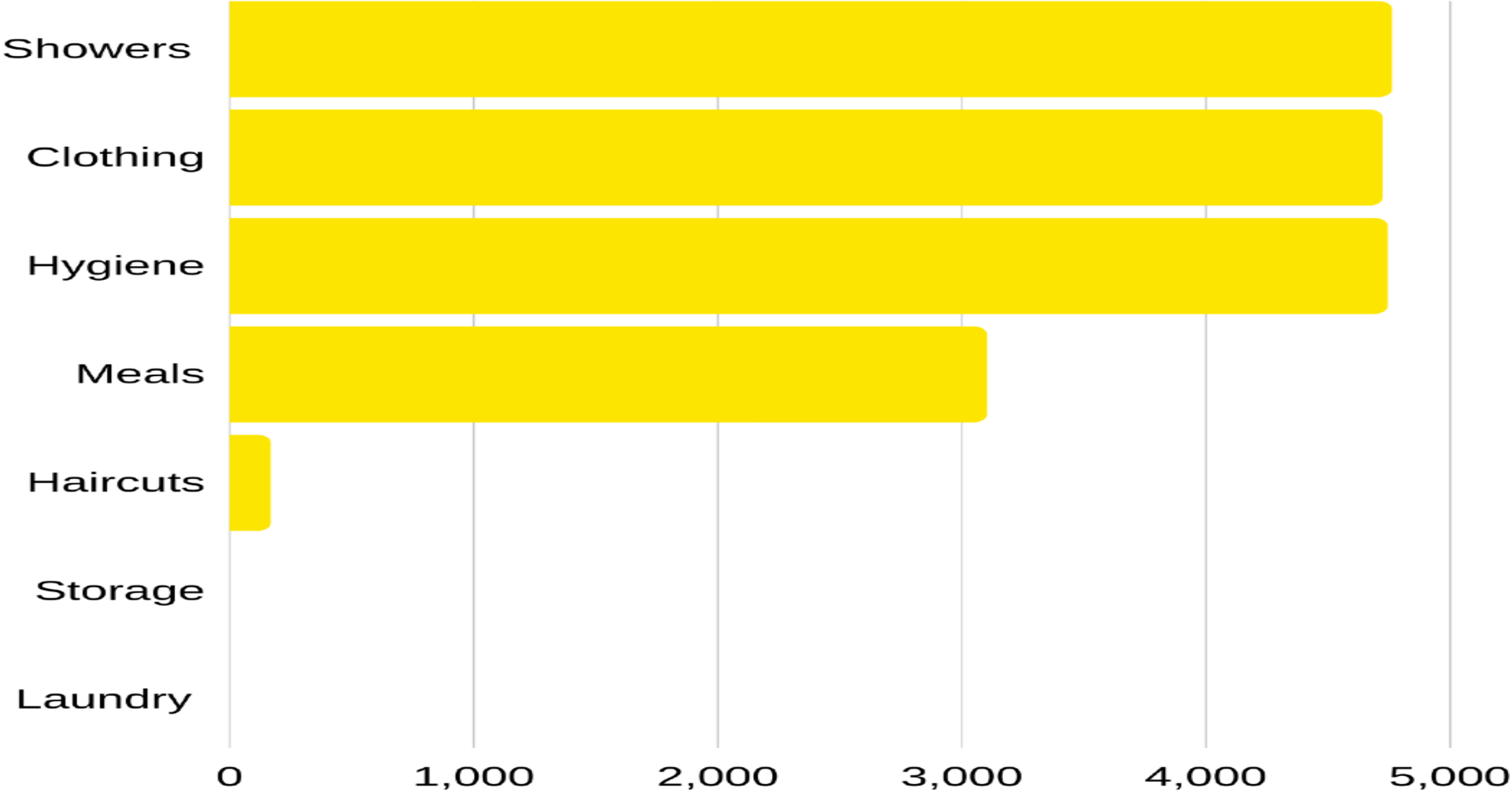
Providing basic needs to those experiencing homelessness, initiating relationships, and building trust.



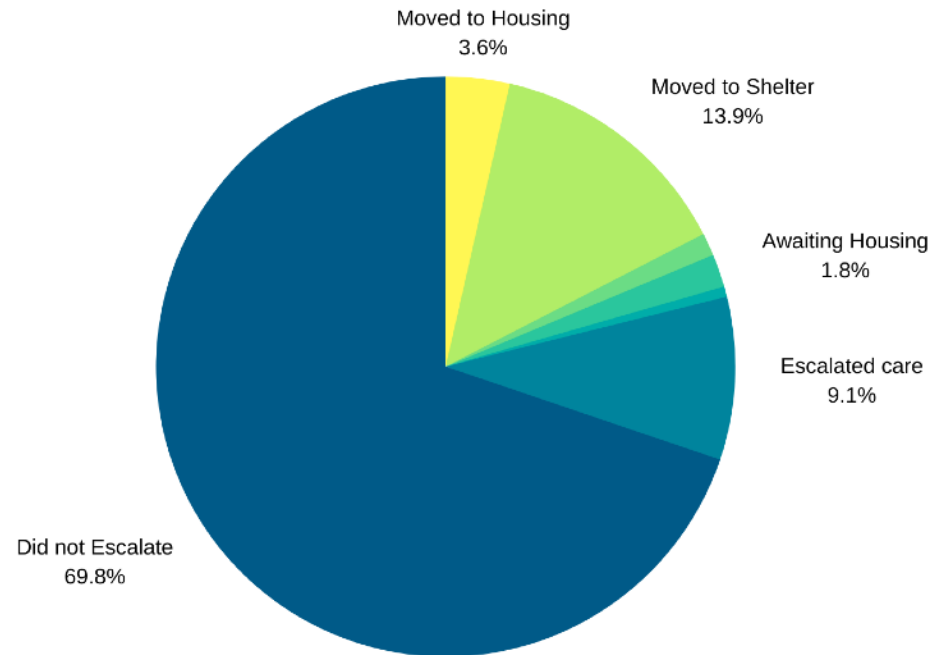
HOMEBOUND DAY SERVICE CENTER ORG CHART



SERVICES PROVIDED



WHERE DID THEY GO AFTER SERVICES?



	#	%
MOVED TO HOUSING	31	3.5
DIVERTED OUTSIDE FL	11	1.3
AWAITING HOUSING	16	1.8
MOVED TO SHELTER	121	13.9
DENIED HOUSING	5	0.6
ESCALATED CARE	79	9.1
DID NOT ESCALATE	627	70.8

THIS IS BASED ONLY AFTER HAVING RECEIVED SERVICES FROM US. AWAITING HOUSING IS DEFINED AS SOMEONE WHO WAS APPROVED FOR A HOUSING PROGRAM AND JUST WAITING TO FIND THE LOCATION. ESCALATED CARE DOES NOT INCLUDE OTHER DAY SERVICE ORGS.

**17.4% WERE
MOVED INTO
EITHER SHELTER
OR HOUSING
AFTER RECEIVING
SALT DAY
SERVICES.**

**A TOTAL OF 30.2%
TOOK THE NEXT
STEP TO END
THEIR
HOMELESSNESS
AFTER SERVICES
WITH US.**

**OF THE 871
UNIQUE PERSONS
WE SERVED 21.6%
(189 HOMELESS
INDIVIDUALS)
WERE NEW TO
HMIS. (AT LEAST
TWO NEW PER
OUTREACH)**

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Change the Body. Change the Soul.









- STANDARD ITEMS - ALL TRAILERS -

- Oversized Structural Steel Beams
- All Steel Cage Construction
- E-Z Lube Hubs
- Poly Insulation
- Smooth Aluminum Exterior Siding
- One Piece Aluminum Seamless Roof
- Electric Brakes
- Keyed alike Locks
- Independent Torsion Axles
- Commercial PEX Water Lines
- Chip Resistant Undercoating
- Marine Grade Sub Floor
- 2- 5/16" Trailer Receiver

- STANDARD ITEMS - PER TRAILER DESIGN -

- Heavy Duty Fold-up Alum. Steps & Handle
- LED Interior-Exterior Trailer Lighting
- LPG on Demand water heater - laundry trailers
- Scissor Jack Stabilizers
- FRP (fiberglass wall panels)
- Vinyl sheet flooring
- Waste Water Tank
- Waste Tank Sight Gauge





Shower/Hygiene Program

Scott Billue

Matthews Hope Ministries

Shower/Hygiene Program



Shower/Hygiene Program



Shower/Hygiene Program



Shower/Hygiene Program



Shower/Hygiene Program



Shower/Hygiene Program





Zeynep Portway

Jordan River Showers

- Shower Voucher at Registration (limited)
- Three separate rooms
- Time Limit - 1- 12 Minutes
- Three Times a Week Per Guest
- Sterilized After Each Use



- Bath Towel
 - Wash Towel
 - Shampoo
 - Soap
 - Flip Flops
-
- Also available -
Conditioner, razor,
moisturizer, shaving
cream



Other Services -

- Clothing Closet - Once a Week
- Laundry Drop Off and Pick Up - Twice a Week
- Hygiene Items Available For Pick Up - feminine hygiene, band aids, bug spray, rubbing alcohol, medicated foot powder, toothbrush, toothpaste, mouthwash, deodorant, hairbrush



Access

Allison Nye and Natalie Joseph

Homeless Service Network

Homeless Response System CES Access Calls & HUBs

Natalie Joseph, CE Systems Data & Evaluation Analyst

Allison Nye, Systems Operation Manager

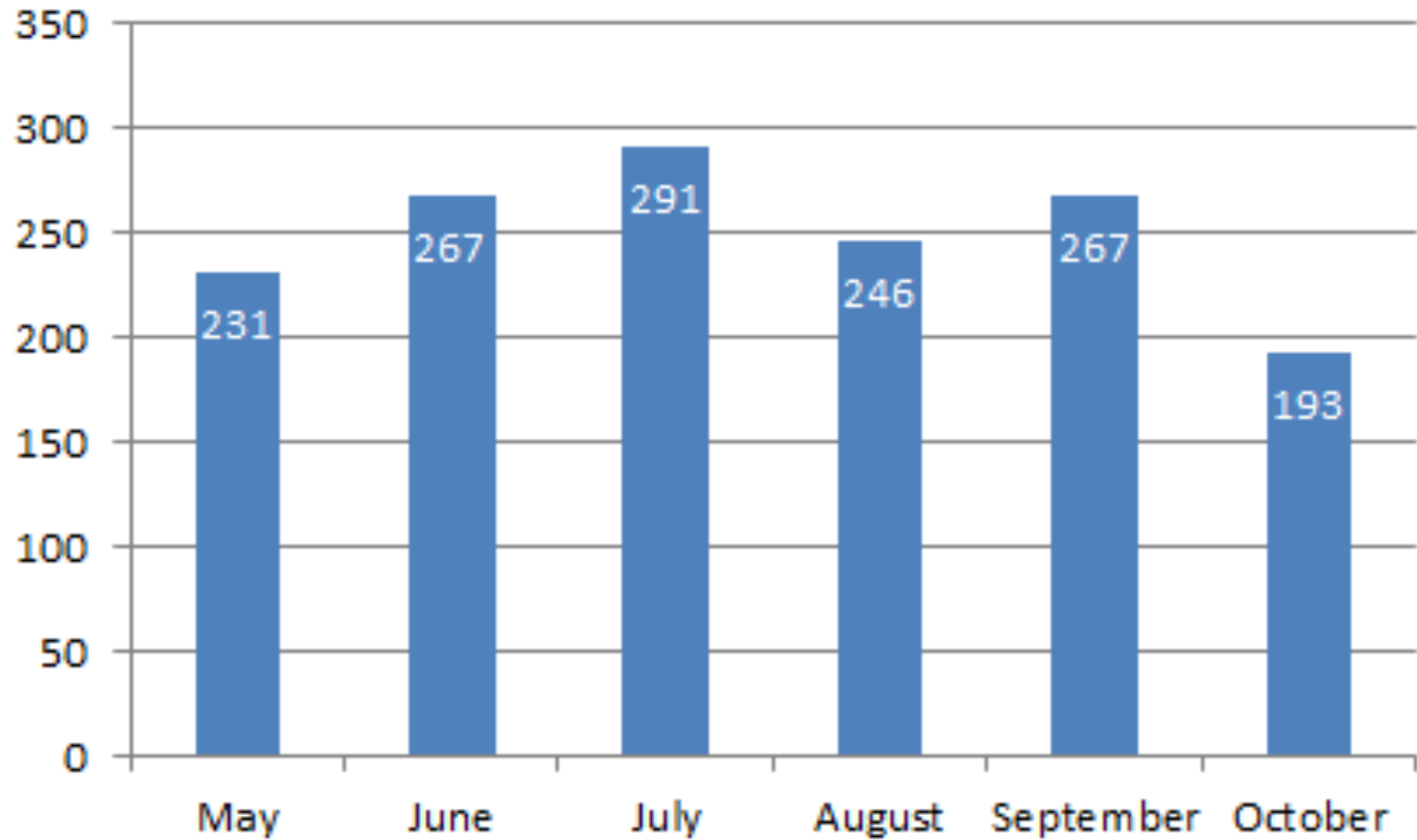


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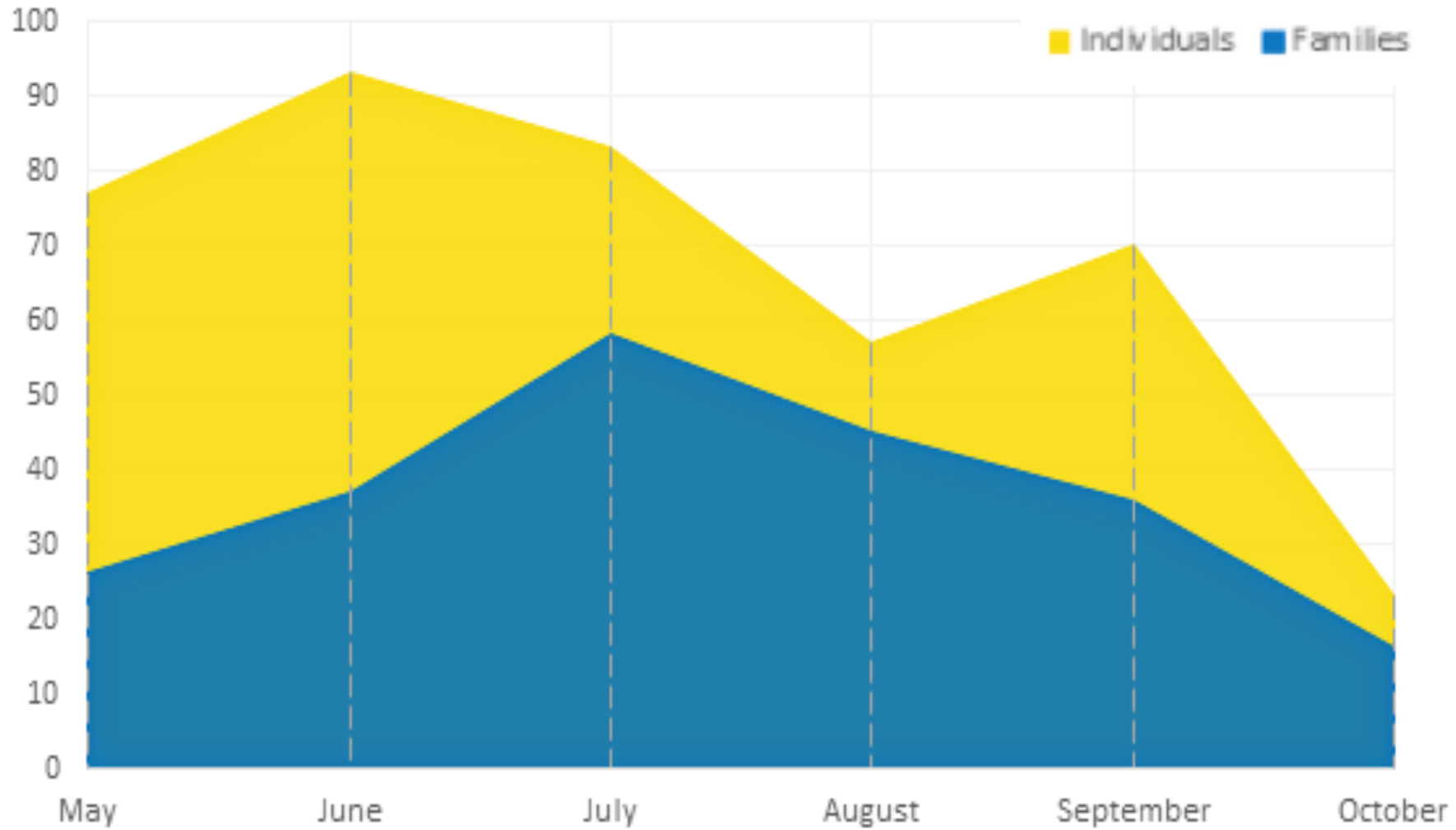


~TALK DATA TO ME~

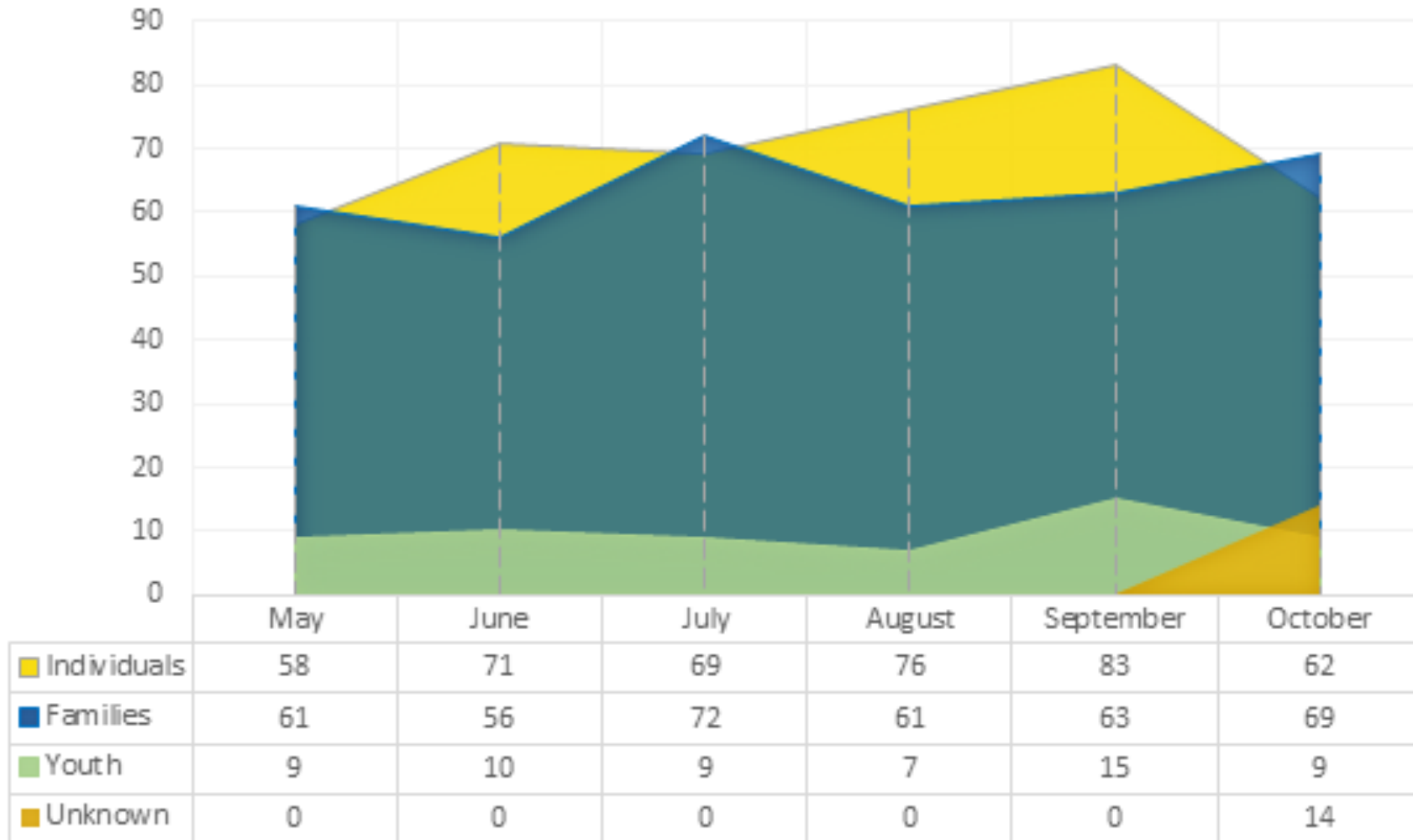
CES Access : Call System



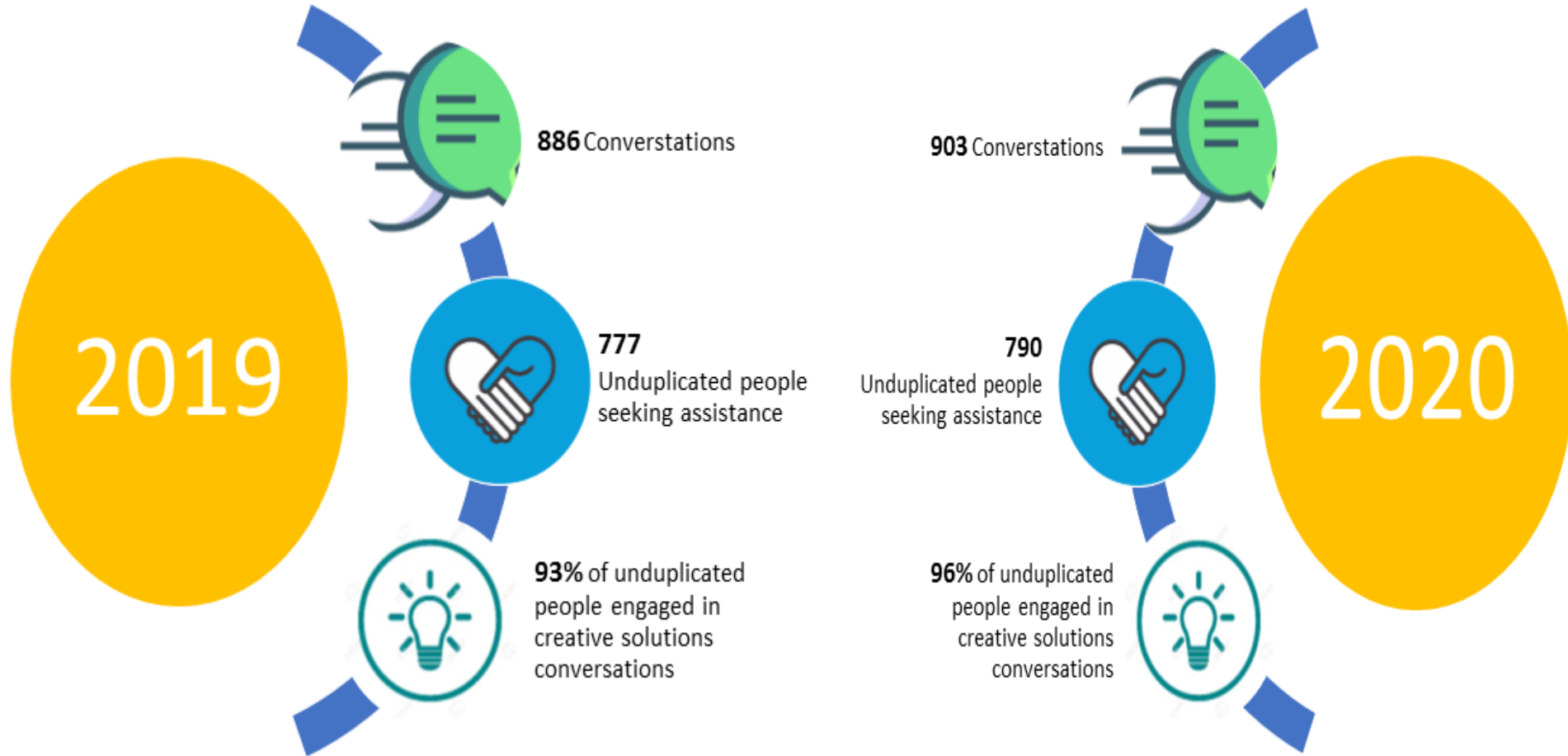
CES Access : Veteran Calls



CES Access : Calls by HH Type



CES Access : Stats



59 people repeatedly sought assistance both in 2019 & 2020

2019 v 2020

We've seen more people in 2020 seeking services who report living in a Cat 1 Homeless Living Situation

This year we have seen increased the call volume and seen a reduction in person visits

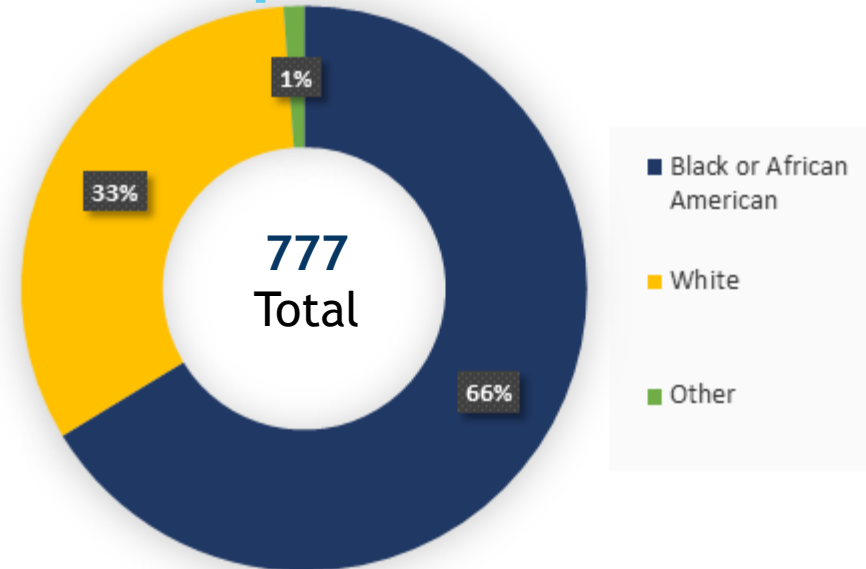


Demographics of People Served

2019

562 Non-Hispanic/Latino

150 Hispanic/Latino



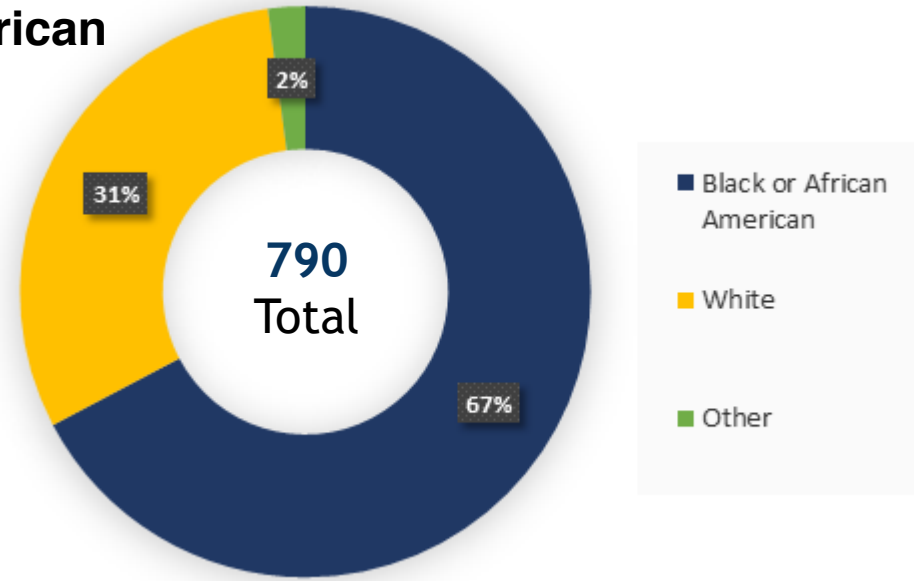
On average, close to 70% of those who access the Homeless Response System for Diversion via CES Access Call System & HUBs identified as Black or African American

2020

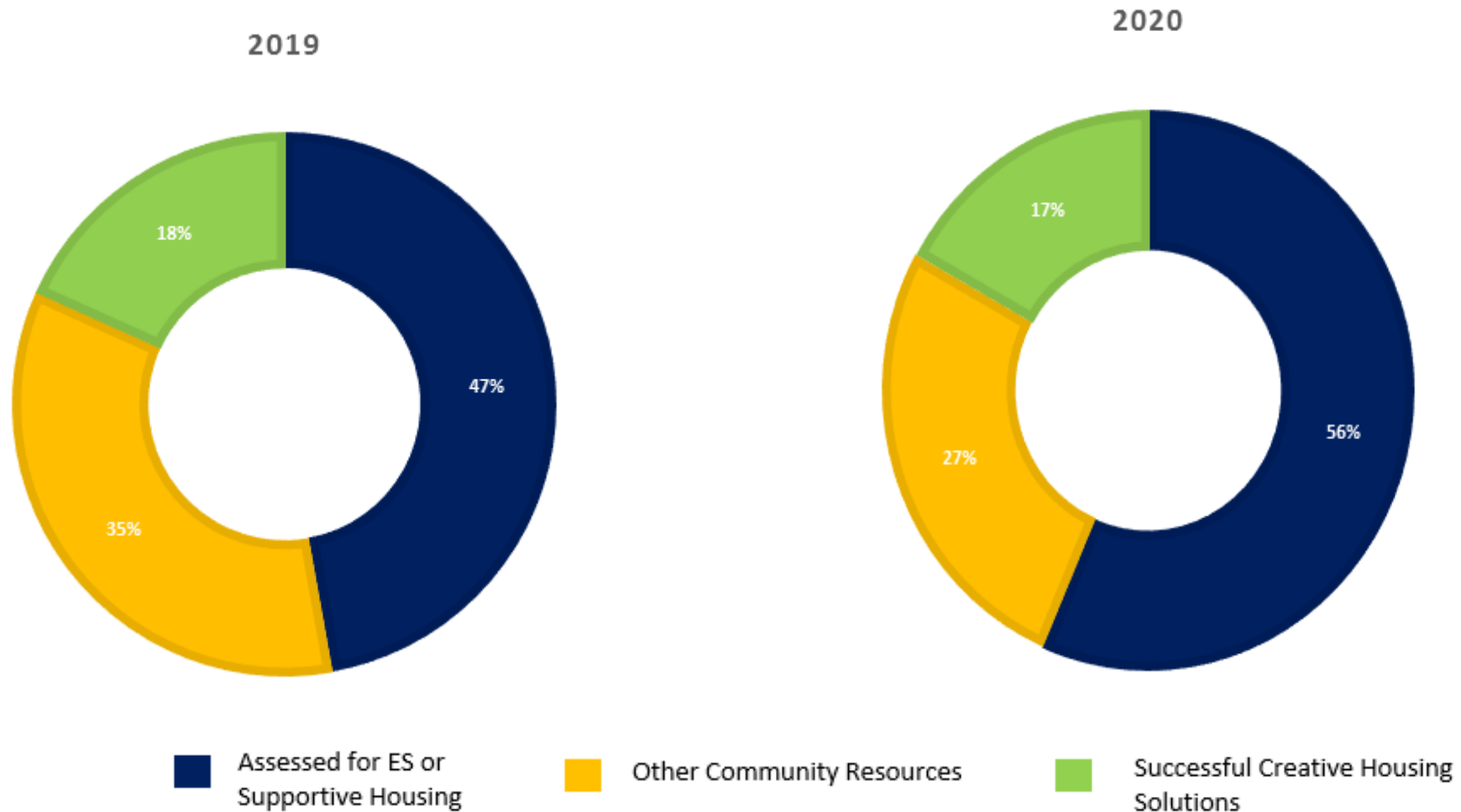
585 Non-Hispanic/Latino

126 Hispanic/Latino

American



Most Common Outcomes



In 2019, 35% of people with successful housing solutions received financial assistance.

In 2020, 40% of people with successful housing solutions received financial assistance.

Using the Data

Strengths Limitations Recommendations and Questions



Announcements

Need masks?

HSN has both reusable and disposable masks

- ▶ Need any? Let us know!
 - ▶ Contact Christopher.Fowler@hsncfl.org to arrange a pickup

CFCH Partner Employment Opportunities

- ▶ **Rapid Resolution Specialist:** The Transition House
- ▶ **Case Manager Specialist:** The Salvation Army
- ▶ **Director of Programs & Mission:** Christian Service Center for Central Florida
- ▶ **Housing Stability Case Manager-** Zebra Coalition

For more information about job opportunities, please visit:
www.cfch.org/careers/

Upcoming Events

CFCH Technical Expertise Committee

- December 5th, 2:00pm - 3:30pm
- For more information or to register, please contact l.rashad.haynes@hsncfl.org

CFCH Youth Committee

- December 6th, 1pm - 2:30pm,
- For more information or to register, please contact l.rashad.haynes@hsncfl.org

Veteran Committee Meeting

- December 14th, 1pm - 2pm
- For more information or to register, please contact l.rashad.haynes@hsncfl.org

PIT Count Steering Committee

- For more information or to register, please contact l.rashad.haynes@hsncfl.org

Next Meeting:

Tuesday, December 22nd

9 to 10:30 am

Location: Online

